

## **Terms & Conditions Governing the GREAT TravelCare May Day Specials Campaign (the “Promotion”)**

### **1. Eligibility**

- 1.1. The Great Eastern “GREAT TravelCare May Day Specials” Campaign (the “Campaign”) is organised by Great Eastern General Insurance Limited (“GEG”).
- 1.2. It will be held from 1 May 2025 to 15 May 2025, both dates inclusive (the “Promotion Period”).
- 1.3. The Campaign is applicable to policyholders who purchased the following plans as described below in Clause 2 within the Promotion Period (“Eligible Customers”).

### **2. The Promotion**

**2.1.** Every GREAT TravelCare annual plan policy purchased digitally during the Promotion Period will be entitled to S\$40 Grab e-vouchers on top of prevailing discount (if any) provided:

- The policy is not cancelled subsequently.
- The purchase is made digitally via Great Eastern App and Great Eastern website. Manual application(s) will not be eligible.
- The policy purchased is a new policy sign up. Renewal of existing travel annual plan policy will not be eligible.
- Replacement policies will not be eligible.
- The policy is not purchased under corporate account.

**2.2** Every GREAT TravelCare single-trip policy with minimum nett premium of S\$100 purchased via Great Eastern App during the Promotion Period will be entitled to S\$20 Grab e-vouchers on top of prevailing discount (if any) provided:

- The policy is not cancelled subsequently.
- The purchase is made via Great Eastern App only. Manual application and other online sales platform will not be eligible.
- The policy purchased is a new policy sign up.
- Replacement policies will not be eligible.
- The policy is not purchased under corporate account.

### 3. **The Reward**

- 3.1. Grab e-vouchers value of S\$20 or S\$40 (“**Reward**”) will be credited respectively to the Eligible Customer’s Great Eastern Rewards (“GER”) mobile application account two months after the end of the Promotion Period.
- 3.2. Only the main policyholder will be eligible for the Reward.
- 3.3. This Promotion is strictly non-transferrable.
- 3.4. This Promotion cannot be used in conjunction with the General Insurance promotion under 2025 Birthday Campaign.
- 3.5. GEG reserves the right to replace the Reward with other merchants or items of similar value without prior notice.

### 4. **Redemption of Reward**

- 4.1. Eligible Customers are required to download the GER mobile application and register for an account using the same email address provided to GEG at the point of purchase to receive the Reward.
- 4.2. The Reward including any unused value cannot be exchanged for cash, kind, or other denominations and are subject to additional terms and conditions imposed by the third-party merchant.
- 4.3. Once the Reward has been credited to Eligible Customer’s GER mobile application account, customers will not be allowed to cancel their policies. Should the policy be cancelled, GEG reserves the right to claw back the cost of the e-vouchers awarded.

### 5. **General**

- 5.1. GEG reserves the right at its sole and absolute discretion to terminate the promotion or make changes to the promotion or any of these terms and conditions at any time without notice.
- 5.2. The decision of GEG on all matters relating to this promotion shall be final and binding.
- 5.3. The terms and conditions of this promotion shall be governed by and interpreted in accordance with Singapore law. The courts of Singapore shall have exclusive

jurisdiction over any disputes arising from the terms and conditions, including the validity and enforceability thereof.

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