

## Terms and conditions for Exclusive Promotion with Shell

- 1. The Great Eastern Life Assurance Company Limited ("Great Eastern") together with Shell Singapore Private Limited ("Shell") are collaborating on a promotion to provide Shell customers with an opportunity to receive Shell Select Vouchers and Gifts (the "Campaign") subject to the terms and conditions of the Campaign. The Shell Voucher(s) and gifts are for registrations made between 1 August 2024, to 31 December 2025 (both dates inclusive) ("Qualifying Period").
- 2. Each Shell customer can receive up to \$5 worth of Shell Select Vouchers or a gift upon completion of their registration for providing marketing consent.
- 3. Each Shell customer must fulfil all the following mechanics during the Qualifying Period to qualify for the campaign:
  - a. Submit the completed registration form.
  - b. Applicant must ensure that the particulars they submit are complete and accurate.
  - c. Applicant has the option to select a \$5 Shell Select Voucher or a gift (depends on the available campaign gift at the selected store).
  - d. As a prerequisite to receiving either voucher of gift, applicants must provide their consent to receiving marketing and promotional materials and information from Great Eastern and its related corporations and respective representatives and agents about GE's products, services and events through digital platforms (including social media), email, phone number-based messaging and voice calls.
  - 4. By participating in the Campaign, each participant agrees and consents to Great Eastern and its related corporations (collectively, the "Companies"), as well as their respective representatives, the Companies' authorised service providers and relevant third parties (the Companies and all the other foregoing parties, collectively, "Great Eastern Persons"), collecting, using, disclosing, and/or sharing amongst themselves such personal data, for purposes reasonably required by the Great Eastern Persons to conduct and administer the Campaign which the participant is signing up for and such other purposes as described in Great Eastern's Privacy Statement (collectively, the "Purposes") which is accessible from Great Eastern Singapore's website, which each participant confirms they have read and understood.
  - 5. Each participant's consent herein supplements but does not supersede nor replace any other consents that participant may have previously provided to Great Eastern Persons, and each participant's consents herein are cumulative and additional to any rights which any of the Great Eastern Persons may have to collect, use, and/or disclose of a participant's personal data, with or without that participant's consent, to the extent permitted under applicable law.
  - 6. In addition, where personal data of any person is disclosed by a participant, that participant further confirms and represents that the participant has obtained the consent of the person concerned for the Purposes, unless such consent is not required under applicable laws: (i) to collect such personal data; (ii) for the disclosure of such personal data to the Great Eastern Persons; and (iii) for the Great Eastern Persons' collection, use and/or disclosure of such personal data.
  - 7. Each Applicant can only register once for the Campaign. In the event of an applicant submitting more than one registration form, only the first duly completed registration form will qualify.
  - 8. The respective physical Shell Select Voucher / gift will be presented to the applicant in person based on the following:
    - a. The \$5 Shell Select voucher / gift after verification of their registration is complete.



- 9. Use of the Shell Select voucher is subject to the terms and conditions below:
  - a. For this clause only, "Voucher" refers to the Shell Select voucher, expressed in Singapore Dollars.
  - b. Voucher is valid for the purchase of products (except for Tobacco and instore service items) from Shell Select store at Shell stations in Singapore only.
  - c. Voucher is valid for redemption up to 31 December 2025.
  - d. The Voucher is not exchangeable for cash (either wholly or partially) or any other products or services.
  - e. Shell will not be responsible for the loss of a damage to the Voucher.
  - f. Shell will not under any circumstances, extend the expiry date or provide any refund for unused Vouchers.
  - g. Shell reserves the right to amend, vary, delete or add to any of these terms and conditions of the Voucher at any time at its sole discretion, without prior notice or liability. All decisions made by Shell in respect of the Voucher or in the event of any dispute are final, conclusive and binding.
  - h. For further queries, you may contact Shell Escape Customer Service Centre at +65 6235 3261 during the following business hours: Monday to Friday from 8.30am to 6.00pm.
  - i. Use of the voucher is subject to further terms and conditions as may be imposed by Shell.
- 10. Participants further acknowledge and accept that each Voucher or gift is provided on an "as is" and "as available" basis. To the fullest extent permitted by the law, Great Eastern disclaims all warranties (whether express or implied) including but not limited to warranties that the Vouchers will meet the applicant's requirements, warranties of satisfactory quality, warranties of merchantability or fitness for a particular purpose. Participants acknowledge and accept that use of the Vouchers are subject to additional terms and conditions imposed by the third party merchant providing the Voucher.
- 11. Great Eastern makes no representation as to the usability or quality of the goods and services provided by third parties in connection with this campaign. All issues with regard to the quality of goods and services shall be directed to the relevant merchant that provided the goods or services and not to Great Eastern. Great Eastern will not be responsible for any claim, loss or damage suffered or incurred in connection with the use of third party goods and services including without limit use of third party applications.
- 12. Great Eastern shall not be liable for or be responsible in respect of any expenses, losses, costs, damages, liabilities or other consequences of whatsoever nature (collectively "Losses") suffered or incurred directly or indirectly by participants of the Campaign howsoever caused or arising and without limiting the generality of the foregoing, whether by reason of or on account of any act or omission whether negligent or otherwise on the part of Great Eastern or its employees or agents.
- 13. GE reserves the right at their sole and absolute discretion to make changes to the promotion or make changes to any of these terms and conditions at any time without notice.
- 14. Great Eastern has the absolute discretion to determine the eligibility of any person to participate in the Campaign or to receive the Vouchers. The decision of Great Eastern on all matters relating to the Campaign and the Vouchers shall be final and binding on all Participants.
- 15. By participating in the Campaign, the participants shall be deemed to have agreed to abide by all terms and conditions of participating in the Campaign as set out here, including any amendments, additions, replacements, and modifications hereto as may from time to time be made by Great Eastern.



- 16. In the event of any inconsistency between these terms and conditions and any advertising, publicity, brochure, marketing or other materials relating to or in connection with this Campaign or the Vouchers, these terms and conditions shall prevail.
- 17. The terms and conditions of the Campaign shall be governed by and interpreted in accordance with Singapore law. The courts of Singapore shall have exclusive jurisdiction over any disputes arising from the terms and conditions, including the validity and enforceability thereto.