

CANCERCARE (STANDALONE POLICY) CLAIM FORM

Dear Claimant,

We are sorry to learn of your illness.

In order for us to process your claim, we require the following:

- 1) Claimant's Statement.
- 2) Clinical Abstract Application Form.
- 3) Doctor's Statement (refer to Note I below).
- 4) Original Final Hospital Bills & Medical Bills.
- 5) Histopathological/ Biopsy Reports.
- 6) Authorisation Letter (refer to Note II below).

Once we have received all the above required documents, we will process your claim and inform you of the outcome as soon as possible.

If you need any help, please call our Customer Service hotline at 1800-248 2888 or email us at LifePAClaims-SG@greateasternlife.com.

Note:

- I) The Doctor's Statement must be completed by your attending doctor and furnished at the expense of the claimant together with all available Laboratory and Test Results.
- II) Authorisation letter has to be submitted if you are authorising another party to handle the claim (including collection of cheque) on your behalf.
- III) Please continue to pay the premiums to keep your policy in force.
- IV) There is a 3-month waiting period for CancerCare claims. (That is, this condition will be covered only 3 months after the policy was taken up or reinstated, whichever is later).

Submission of Documents

Please submit all claim documents personally at our Customer Service Centre at the ground floor,
Great Eastern Centre or, through your Distribution Representative or, by post to:

Claims Department
The Great Eastern Life Assurance Company Limited
1 Pickering Street
Great Eastern Centre #13-01
Singapore 048659