

SINGTEL MOBILE PROTECT (SCREEN PROTECT / HANDSET PROTECT)

Terms & Conditions and Important Notes

Terms & Conditions for Singtel Mobile Protect

Please read these terms and conditions carefully regarding Singtel Mobile Protect, underwritten by Great Eastern General Insurance Limited ("GEG").

1. Singtel Mobile Protect (Screen Protect) plan and Singtel Mobile Protect (Handset Protect) plan is available for purchase by customers who purchase a new eligible mobile phone from Singtel.
2. By providing the information set out above, you agree and consent to Great Eastern and its related corporations (collectively, the "Companies"), as well as their respective representatives, agents, the Companies' authorised service providers and relevant third parties (the Companies and all the other foregoing parties, collectively, "Great Eastern Persons"), collecting, using and/or disclosing your personal data, for purposes reasonably required by the Companies to evaluate your proposal and to provide the products or services which you are applying for (including any policy renewals and policy upgrades, substitutions or replacements) and such other purposes as described in Great Eastern's Privacy Statement (collectively, the "Purposes") which is accessible from Great Eastern Singapore's website, which you confirm you have read and understood.
3. Where personal data of any person is disclosed by you, you confirm and represent that you have obtained the consent of the individual concerned, unless such consent is not required under relevant laws: (i) to collect such personal data; (ii) to the disclosure of such personal data to the Great Eastern Persons; and (iii) for the Great Eastern Persons' collection, use and/or disclosure of such personal data; for the Purposes.
4. Any change in your consent, update in personal information affecting an insurance product and policy questions must be made directly to GE. You can write to GE's Data Protection Officer for any request to withdraw your consent to and/or correction of any personal information supplied to GE. The contact for GE's Data Protection Officer can be found at <https://www.greasternlife.com/sg/en/privacy-and-security-policy.html>.
5. You accept that Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd are not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to:
 - (i) your coverage under Singtel Mobile Protect; and/or
 - (ii) GE's use, collection and disclosure of your Personal Data.

Notwithstanding the foregoing, Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd remains responsible for your Personal Data in its own possession pursuant to its Personal Data Protection Policy and its compliance with applicable data protection laws.

6. Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd does not make any evaluation or decision concerning GE's acceptance of your application for Singtel Mobile Protect and you understand that GE may reject your application hereunder, subject to its own terms and conditions, without any notifications.
7. Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd are not in the insurance business and is not acting as an agent or broker for GE. Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd, on behalf of itself and its officers, directors and employees, is not and will not promote, endorse, recommend, procure or advise on any insurance product or matter related thereto.
8. Singapore Telecommunications Limited and Singtel Mobile Singapore Pte Ltd makes no representations or warranties of any kind whatsoever with regard to any insurance product offered by GE including as to your eligibility, the suitability or viability of any GE insurance product, or that information provided to you is complete, timely, reliable or free from errors or inaccuracies.
9. Singtel Mobile Protect is underwritten by GE and not Singapore Telecommunications Limited or Singtel Mobile Singapore Pte Ltd. All matters concerning or affecting any GE insurance product including eligibility, enrolment, enforcement, and claims must be made directly to GE. If you have any questions in this regard, please contact GE's Customer Service Hotline at 1800 248 2888 (9am to 5.30pm, Monday to Friday) or email wecare-sg@greateasternlife.com.
10. The terms and conditions of Singtel Mobile Protect and other policy documents are available for download from <https://go.greateasternlife.com/mobileprotect>.
11. The terms and conditions for the coverage of Singtel Mobile Protect shall be governed by the laws of Singapore and you have agreed to be bound by the exclusive jurisdiction of the courts of Singapore.

Important Notes about Singtel Mobile Protect

1. This is only product information provided by us. It is not a contract of Insurance. Please refer to the policy documents for the precise terms and conditions of the insurance plan.
2. This plan is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).
3. Singtel Mobile Protect is underwritten by Great Eastern General Insurance Limited (GEG), a wholly-owned subsidiary of Great Eastern Holdings Limited and a member of the OCBC Group.

Information correct as at 21 July 2022.