

FREE 30-DAY* INSURANCE FOR SINGTEL PREPAID CUSTOMERS

Terms & Conditions and Important Notes

Terms & Conditions for the coverage of Free 30-Day* Insurance for Singtel Prepaid Customers

Please read these terms and conditions carefully regarding the Free 30-Day* Insurance for Singtel Prepaid Customers, underwritten by Great Eastern General Insurance Limited ("GE").

1. Free 30-Day* Insurance for Singtel Prepaid Customers is a complimentary insurance plan offered to Singtel prepaid customers each time they activate or top up \$30 and more to their hi! SIM card, and successfully opt in to receive the free coverage. Eligible customers will be notified by SMS of their eligibility and will have to opt in to the free insurance coverage within 7 days of the date of top-up. Once successfully enrolled, the eligible customer will be covered from the opt-in date and up to 30 days from the date of activation or top up of their hi! SIM card.
2. By providing the information set out above, you agree and consent to Great Eastern and its related corporations (collectively, the "Companies"), as well as their respective representatives, agents, the Companies' authorised service providers and relevant third parties (the Companies and all the other foregoing parties, collectively, "Great Eastern Persons"), collecting, using and/or disclosing your personal data, for purposes reasonably required by the Companies to evaluate your proposal and to provide the products or services which you are applying for (including any policy renewals and policy upgrades, substitutions or replacements) and such other purposes as described in Great Eastern's Privacy Statement (collectively, the "Purposes") which is accessible from Great Eastern Singapore's website, which you confirm you have read and understood.
3. Where personal data of any person is disclosed by you, you confirm and represent that you have obtained the consent of the individual concerned, unless such consent is not required under relevant laws: (i) to collect such personal data; (ii) to the disclosure of such personal data to the Great Eastern Persons; and (iii) for the Great Eastern Persons' collection, use and/or disclosure of such personal data; for the Purposes.
4. Any change in your consent, update in personal information affecting an insurance product and policy questions must be made directly to GE. You can write to GE's Data Protection Officer for any request to withdraw your consent to and/or correction of any personal information supplied to GE. The contact for GE's Data Protection Officer can be found at <https://www.greateasternlife.com/sq/en/privacy-and-security-policy.html>.
5. You accept that Singtel Mobile Singapore Pte Ltd (who manages Singtel Prepaid) is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to:
 - (i) your application for the Free 30-Day* Insurance for Singtel Prepaid Customers coverage; and/or
 - (ii) GE's use, collection and disclosure of your Personal Data.

Notwithstanding the foregoing, Singtel Mobile Singapore Pte Ltd remains responsible for your Personal Data in its own possession pursuant to its Personal Data Protection Policy and its compliance with applicable data protection laws.

6. Singtel Mobile Singapore Pte Ltd does not make any evaluation or decision concerning GE's acceptance of your application to obtain the Free 30-Day* Insurance for Singtel Prepaid Customers coverage and you understand that GE may reject your application hereunder, subject to its own terms and conditions, without any notifications.

7. Singtel Mobile Singapore Pte Ltd is not in the insurance business and is not acting as an agent or broker for GE. Singtel Mobile Singapore Pte Ltd, on behalf of itself and its officers, directors and employees, is not and will not promote, endorse, recommend, procure or advise on any insurance product or matter related thereto.
8. Singtel Mobile Singapore Pte Ltd makes no representations or warranties of any kind whatsoever with regard to any insurance product offered by GE including as to your eligibility, the suitability or viability of any GE insurance product, or that information provided to you is complete, timely, reliable or free from errors or inaccuracies.
9. Free 30-Day* Insurance for Singtel Prepaid Customers is underwritten by GE and not Singtel Mobile Singapore Pte Ltd. All matters concerning or affecting any GE insurance product including eligibility, enrolment, enforcement, and claims must be made directly to GE. If you have any questions in this regard, please contact GE's Customer Service Hotline at 1800 248 2888 (9am to 5.30pm, Monday to Friday) or email wecare-sg@greateasternlife.com.
10. The terms and conditions of the Free 30-Day* Insurance for Singtel Prepaid Customers and other policy documents are available for download from the GE policy information page at go.greateasternlife.com/stprepaid
11. The terms and conditions for the coverage of the Free 30-Day* Insurance for Singtel Prepaid Customers shall be governed by the laws of Singapore and you have agreed to be bound by the exclusive jurisdiction of the courts of Singapore.

Important Notes about Free 30-Day* Insurance for Singtel Prepaid Customers

1. This is only product information provided by us. It is not a contract of Insurance. Please refer to the policy documents for the precise terms and conditions of the insurance plan.
2. It is usually detrimental to replace an existing accident and health plan with a new one. A penalty may be imposed for early plan termination and the new plan may cost more, or have less benefit at the same cost.
3. You may wish to seek advice from a qualified adviser before applying for the product. If you choose not to seek advice from a qualified adviser, you should consider whether the product is suitable for you.
4. This plan is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).
5. Free 30-Day* Insurance for Singtel Prepaid Customers is underwritten by Great Eastern General Insurance Limited (GEG), a wholly-owned subsidiary of Great Eastern Holdings Limited and a member of the OCBC Group.

Information correct as at 16 September 2022.