

e-Policy Contract

E-Connect Policyholder Login Process

01

eConnect Policyholder Login Process (1/6)

- Policy Holder will be directed to eConnect Login page via the Login links in SMS & email
- eConnect Login links also available in GE corporate website

Personal Insurance Corporate Solutions Careers About us Discover Greatness

Quick Links English

Great Eastern
A member of the GEAC Group

Login here

Please select

For customers

e-Connect

For Life Planning Advisors

e-Partner

For General Insurance Agents

GEG-Link

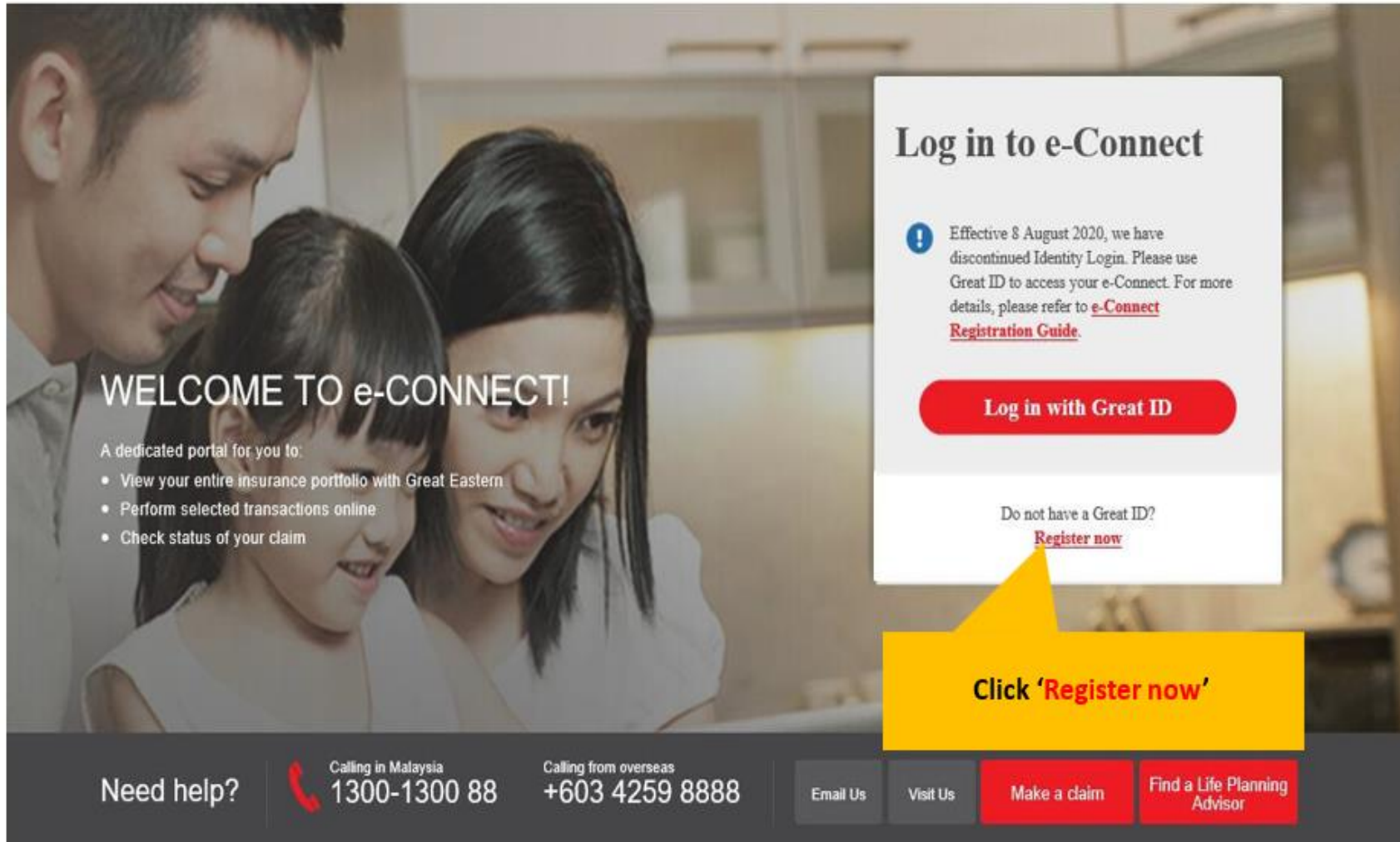
Visit:
www.greateasternlife.com/my
- Select **e-Connect** under
Login here

OR

Visit our direct link : econnect-my.greateasternlife.com



eConnect Policyholder Login Process (2/6)



WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Check status of your claim

Log in to e-Connect

! Effective 8 August 2020, we have discontinued Identity Login. Please use Great ID to access your e-Connect. For more details, please refer to [e-Connect Registration Guide](#).

Log in with Great ID

Do not have a Great ID?
[Register now](#)

Click 'Register now'

Need help?

Calling in Malaysia
1300-1300 88

Calling from overseas
+603 4259 8888

Email Us Visit Us Make a claim Find a Life Planning Advisor

eConnect Policyholder Login Process (3/6)

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Before we create your Great ID,

Do you have any Great Eastern policies or certificates?

☒ Yes

☐ No

☐ Not sure

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takafu.

NEXT

Select the radio button accordingly. If you have policy then select **Yes** and click **Next**

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

Select your preferred method of verification below.

Personal ID | **Policy/Certificate number**

ID TYPE
Malaysia ID

ID NUMBER
640204-

DATE OF BIRTH (DD/MM/YYYY)
04 / 02 / 1964

GENDER
Female

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takafu.

NEXT

Enter **NRIC**, **Date of Birth**, **Gender** and click **Next**

eConnect Policyholder Login Process (4/6)

Great ID

STEP 2 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer
to continue to GREAT ID and enjoy access to more Great Eastern services

A six-digit OTP has been sent to the mobile number associated with your policy/certificate details: **+60*****2290**

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)

[NEXT](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

Input 6 digit OTP which send to Policy Holder mobile number and click **Next**

Great ID

STEP 3 OF 4
GREAT ID AND PASSWORD

You've verified yourself as a policyholder/certificate owner.
Create your Great ID with your email address.

PREFERRED NAME
ALEX

Name include only letters (A-Z),space

EMAIL (THIS WILL BE YOUR Great ID)
ALEX@GMAIL.COM

PASSWORD

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

By continuing, I agree to the [Terms of Use/Takaful Terms of Use](#) and [Privacy Policy/Takaful Privacy Policy](#)

[NEXT](#)

Input Preferred Name, Email and Password. Then click **Next**

eConnect Policyholder Login Process (5/6)

Great ID

STEP 4 OF 4
GREAT ID AND PASSWORD

Authenticate your Great ID
and enjoy access to more Great Eastern services

Complete your application by entering the OTP sent to the email you provided as your Great ID: **alex@test.com**

Please also check the spam or junk folder if you did not see the email on your inbox.

The code will expire in 15 minutes.

1234 -
567890

Did not receive your OTP? [Send again.](#)

Incorrect email? [Re-enter your details.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

NEXT

Enter OTP which sent to the email and click **Next**

Great ID

SUCCESS!
GREAT ID CREATED AND VERIFIED

Welcome, ALEX.

Congratulations on successfully creating your Great ID. Your mobile number will be used to generate a One-Time Password (OTP) to authenticate your future logins.

Proceed by clicking on the login below to access to the application directly.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

LOGIN

Welcome page appear on the successful sign up and click **Login**

eConnect Policyholder Login Process (6/6)

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User-ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following Terms and Conditions;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the internet to access your account;

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and chosen password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or used by another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other person or entity. You must not attempt to circumvent the delivery of the Security Code to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other person or entity.

'Accept' eConnect Terms & Conditions

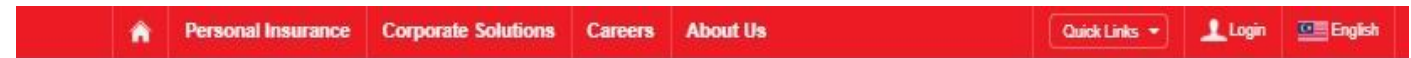
E-Connect ePolicy Contract

02

e-Connect e-Policy Contract

View & Acknowledgement

Upon successful login, eConnect will Automatically direct user to Policy Acknowledgement page



Great Eastern Policy Acknowledgement

Important Notes

1. Kindly note that ePolicy Contract is only available for the new policy purchased with the ePolicy Contract option from 01 Jun 2018 onwards.
2. You may click the Action icon to download the complete ePolicy Contract for reading & safe keeping purpose.

Tick here to acknowledge

No.	Policy Number, Plan Name	Inforce Date	Actions	Acknowledge
1	2028048282 SMARTPROTECT ESSENTIAL INSURANCE 2	2018-10-25		<input checked="" type="checkbox"/>

☒ I acknowledge receipt of the policy document.

Click here to view / download ePolicy

Continue >

e-Connect e-Policy Contract

View & Acknowledgement

e-Policy Display

Sample of ePolicy
at eConnect

GREAT EASTERN LIFE ASSURANCE (MALAYSIA) BERHAD (93745-A)
(A member of the OCBC Group)
Head Office : Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur
Customer Service Careline 1300 - 1300 88 Fax +603 4259 8000
E-mail wecare-my@greasternlife.com Website greasternlife.com



25/10/2018

POLICY NO : 202804826-2

MRS INVEST NEO I PR

NO 20

JALAN OSTRICH

TAMAN RAFFLESIA

50450 KUALA LUMPUR

MELALUI POS BERDAFTAR

NOMBOR POLISI ANDA: 202804826-2

Tuan/Puan

Selamat datang ke keluarga pemegang polisi Great Eastern dan terima kasih kerana membeli polisi dari kami.

Disini kami menyertakan polisi asurans bersama-sama dengan salinan borang cadangan yang telah anda lengkapkan untuk simpanan anda. Sila semak dokumen-dokumen ini dengan teliti. Sekiranya terdapat jawapan yang salah atau tidak tepat, sila hubungi kami secepat mungkin.

Kami berbangga dapat menguruskan keperluan simpanan dan pelaburan jangka panjang anda.

Anda akan menerima penyata Nilai Pelaburan Keseluruhan anda secara berasingan. Penyata semasa pelaburan anda akan dihantar kepada anda sekali setahun.

Jika anda memerlukan bantuan dan penerangan lanjut, sila hubungi ejen anda pada bila-bila masa atau menelefon Customer Service Careline di talian 1-300-1-300-88.

Kami menjanjikan perkhidmatan yang terbaik pada setiap masa.

Terima Kasih.

Yang benar,

AGENSI/PENASIHAT KEWANGAN :

009152-9 XFY0Y OFNKFI (02)

009152-9 XFY0Y OFNKFI (02)

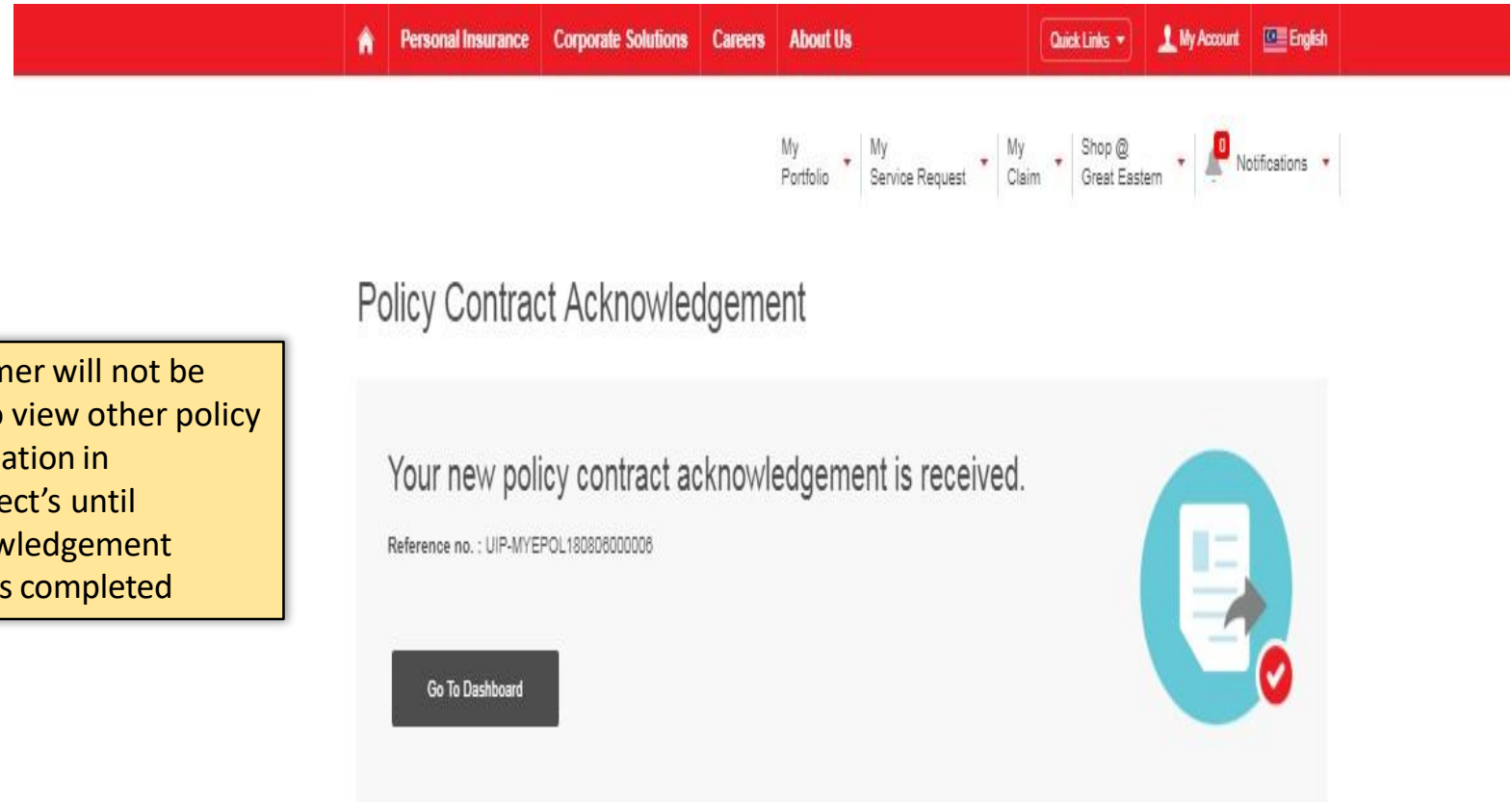
JEFFREY YEM
Ketua Pegawai Operasi

Lampiran: Polisi & Salinan borang cadangan Insurans

e-Connect e-Policy Contract

Confirmation of e-Acknowledgement

Confirmation page to inform user that he/she has acknowledged the e-Policy



The screenshot displays the 'Policy Contract Acknowledgement' page. At the top, a red navigation bar contains links for 'Personal Insurance', 'Corporate Solutions', 'Careers', and 'About Us', along with a 'Quick Links' dropdown, 'My Account', and a language selector set to 'English'. Below this, a secondary navigation bar includes 'My Portfolio', 'My Service Request', 'My Claim', 'Shop @ Great Eastern', and a 'Notifications' bell icon with a red badge showing '0'. The main content area has a title 'Policy Contract Acknowledgement' and a message: 'Your new policy contract acknowledgement is received.' followed by the reference number 'Reference no. : UIP-MYEPOL180808000008'. A 'Go To Dashboard' button is located at the bottom left of the message box. On the right, there is a circular icon with a document and a red checkmark. A yellow callout box on the left side of the page contains the text: 'Customer will not be able to view other policy information in eConnect's until acknowledgement process completed'.

Customer will not be able to view other policy information in eConnect's until acknowledgement process completed

Policy Contract Acknowledgement

Your new policy contract acknowledgement is received.

Reference no. : UIP-MYEPOL180808000008

Go To Dashboard

e-Connect e-Policy Contract

View e-Policy Contract after acknowledgement

To view Policy Contract :
My Document > Policy Contract &
Endorsement > ePolicy Contract

The screenshot displays the e-Connect user interface. At the top, a red navigation bar contains links for Personal Insurance, Corporate Solutions, Careers, and About Us, along with a Quick Links dropdown, My Account, and English language settings. Below this, a secondary navigation bar includes My Portfolio, My Document, My Service Request, My Claim, Shop @ Great Eastern, Notifications, and Logout. A yellow callout box with an arrow points to the 'My Document' link, with the text 'Click at My Document'. The 'My Document' dropdown menu is open, showing options: Important Notification, Letter, Policy Contract & Endorsement (highlighted with a red underline), Tax Invoice, and Statement. Another yellow callout box with an arrow points to this menu item, with the text 'Select Policy Contract & Endorsement'. The main content area features a circular dashboard with icons for LIFE, RETIREMENT, and WEALTH. The 'LIFE' section is active, displaying 'Last Login: 26 Feb 2020 04:26 PM' and a 'Coverage analysis on Life Protection'. Below this, three coverage bars are shown: 'Death coverage' (You are covered), 'Total & Permanent Disability coverage', and 'Legacy Planning'. A 'Get a review' section provides contact information for Great Eastern Life Planning Advisors. At the bottom, a link 'View Policy Details' is visible.

e-Connect e-Policy Contract

View e-Policy Contract after acknowledgement

To view Policy Contract :
My Document > Policy Contract &
Endorsement > ePolicy Contract

My Policy Contract & Endorsement

Document Type *
ePolicy Contract

Policy No. *
SAVER 4.5

Search icon

Clear

Important Notes

1. Kindly note that ePolicy Contract is only available for the new policy purchased with the ePolicy Contract option from 12 November 2018 on
2. You may click the Action icon to download the complete ePolicy Contract for reading & safe keeping purpose.

Period	Document Name	Policy Number, Plan Name, Life Assured Name	Action
2018	ePolicy Contract	GREAT SAVER 4.5	


We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the policy movements over the years.



e-Connect e-Policy Contract

Transaction Summary

Upon logout, summary of transaction performed during the session will be displayed

 [Personal Insurance](#) [Corporate Solutions](#) [Careers](#) [About Us](#)

[Quick Links](#) 

 [Login](#)  [English](#)

You have successfully logged out.

Your login duration: 05 minutes 26 seconds

Login	08 Jun 2021 12:02 PM
Logout	08 Jun 2021 12:08 PM

Transactions Performed in This Session

Transaction Description	Policy No.	Transaction Time	Transaction Reference No.
Update Marketing Consent		08 Jun 2021 12:05 PM	UIP-MYMP210608000798

[Back to Login](#)

