



e-Statement Guide in e-Connect

Quick Guide

Visit us at www.greateasternlife.com/my or our direct link : econnect-my.greateasternlife.com



The image shows the e-Connect login screen. The background is a photograph of a family (father, mother, and child) looking at a laptop. Overlaid on the right is a white box titled "Log in to e-Connect". Inside this box, there is a blue exclamation mark icon followed by the text "For eConnect registration, kindly click [HERE](#) for the video guide." Below this is a prominent red button labeled "Log in with Great ID". Underneath the button, a warning states: "Your password is private and confidential to safe-guard your sensitive information. Please do not disclose it to anyone." At the bottom of the box, it asks "Do not have a Great ID?" and provides a [Register now](#) link. A yellow callout box with the number "1" and the text "Click on 'Login with Great ID'" has an arrow pointing to the red login button. On the left side of the screen, the text "WELCOME TO e-CONNECT!" is displayed, followed by a list of services: "A dedicated portal for you to:", "• View your entire insurance portfolio with Great Eastern", "• Perform selected transactions online", and "• Submit e-Claims and check status of your claim". The bottom of the screen features a dark grey footer with contact information: "Need help?", "Calling in Malaysia 1300-1300 88", "Calling from overseas +603 4259 8888", and buttons for "Email Us" and "Visit Us".

WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Submit e-Claims and check status of your claim

Log in to e-Connect

For eConnect registration, kindly click [HERE](#) for the video guide.

Log in with Great ID

Your password is private and confidential to safe-guard your sensitive information. Please do not disclose it to anyone.

Do not have a Great ID? [Register now](#)

Need help?

Calling in Malaysia **1300-1300 88**

Calling from overseas **+603 4259 8888**

Email Us Visit Us

The image shows a login interface for Great ID. On the left is a grey sidebar with the 'Great ID' logo and a descriptive paragraph. The main white area contains the login form. Step 2 points to the 'Great ID' input field, and step 3 points to the 'SUBMIT' button. A yellow box explains step 2, and another yellow box contains the text for step 3.

Great ID

LOG IN

Log in with your Great ID

Great ID

Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

2

Enter your Great ID (E-mail used to register Great ID) and password

3

Click **SUBMIT**

SUBMIT

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious softwares which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious softwares.

You are liable for all instructions and transactions carried out through the use of your User-ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following **Terms and Conditions**;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the Internet to access your account,

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred to as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and chosen password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or is being used by another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time to time in Great Eastern Group's discretion to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other person and shall immediately notify Great Eastern Group if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or that your Security Code has been used in an unauthorised manner and/or (b) there has been any loss, theft, replacement or change of number of your mobile phone used to generate the Security Code. You shall be solely responsible and liable for any losses or damages arising from or in connection with your failure to comply with this Clause 3.

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Read & Accept '**Terms and Conditions & Agreement**'

Click '**I Agree**'

5

Select 'My Document'

Hi

Your coverage analysis on **Life Protection**

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Legacy Planning

Death coverage
You are covered.

Get a review
To ensure all your protection gaps are addressed, please contact your friendly Great Eastern Life Planning Advisor today for a review.

You may call our Customer Service Careline at 1300-1300 88 for further information.

The information presented herein covers the key benefits of your current in-force policies. For more details, please refer to your policy contract or contact [Customer Service](#).

[View Policy Details](#)

My Life Protection Policies ▼

[View All Policies / Certificates](#)[Collapse All](#)[Download all policies / certificates as PDF](#)

6

Hi

Your coverage analysis on **Life Protection**

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Legacy Planning

or

Death coverage
You are covered.

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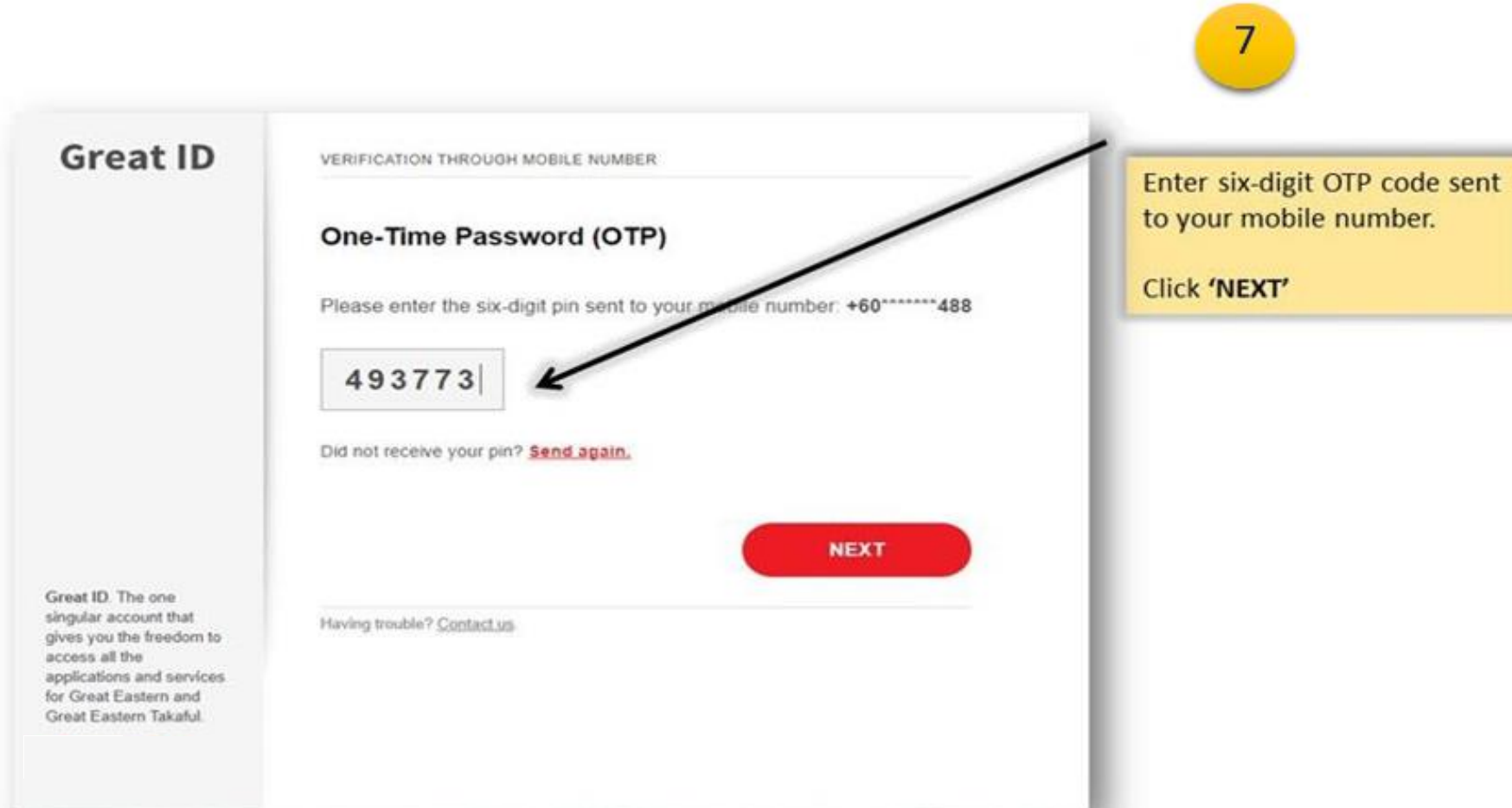
Recent Correspondences
Important Notification
Letter
Policy Contract & Endorsement
e-Invoice
Statement
Receipt

Great Eastern
An OCBC Company

Home My Portfolio My Document My Claim My Service Request Shop @ Great Eastern

My Recent Correspondences

	Policy Number, Plan Name, Life Assured Name	Category	Actions
Letter		Letter	
Policy Contract & Endorsement			
e-Invoice			
Statement			
Receipt			
Notice		Important Notification	



The screenshot shows the Great ID login interface. On the left is a grey sidebar with the 'Great ID' logo and a description: 'Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.' The main content area is titled 'VERIFICATION THROUGH MOBILE NUMBER' and 'One-Time Password (OTP)'. It prompts the user to enter a six-digit pin sent to their mobile number, showing '+60*****488'. A text input field contains '493773'. Below the field is a link 'Send again.' and a red 'NEXT' button. A yellow callout box with the number '7' in a circle points to the input field with the text: 'Enter six-digit OTP code sent to your mobile number. Click 'NEXT''.

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit pin sent to your mobile number: +60*****488

493773

Did not receive your pin? [Send again.](#)

NEXT

Having trouble? [Contact us](#)

7

Enter six-digit OTP code sent to your mobile number.
Click 'NEXT'

8



Profile ▾

Logout

Home My Portfolio ▾

Service Request ▾

Select 'Document Type'

Select 'Duration'

Click Search

My Statement ▾

Document Type *

Premium Paid Statement ▾

Duration *

2024 ▾



Clear

9



Profile ▾

Logout

Home

My Portfolio ▾

My Document ▾

My Claim ▾

My Service Request ▾

Shop @ Great Eastern ▾

My Statement ▾

Document Type *
Premium Paid Statement ▾

Duration *
2024 ▾



Clear

Statement listed as per policies

Click icon to **view/download** statement

Period ▴ ▾	Document Name ▴ ▾	Policy Number, Plan Name, Life Assured Name	Actions
2024	Premium Paid Statement	SMARTPROTECT ESSENTIAL INSURANCE 2	
2024	Premium Paid Statement	GREAT 110 LEGACY	

We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the policy movements over the years.

