



e-Connect Login with Great ID

e-Connect Login screen

Visit us at www.greateasternlife.com/my or our direct link : econnect-my.greateasternlife.com



WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Submit e-Claims and check status of your claim

Log in to e-Connect

! For eConnect registration, kindly click [HERE](#) for the video guide.

Log in with Great ID

Your password is private and confidential to safeguard your sensitive information. Please do not disclose it to anyone.

Do not have a Great ID?
[Register now](#)

Need help?

Calling in Malaysia
1300-1300 88

Calling from overseas
+603 4259 8888

Email Us Visit Us

e-Connect Login screen

e-Connect Login screen

Personal Insurance

Corporate Solutions

Careers

About Us

Quick Links

Login

English

Great Eastern

An OCBC Company

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-enabled devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following **Terms and Conditions**,
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the Internet to access your account.

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred to as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and your password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or if you suspect that another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other person and shall immediately notify Great Eastern Group if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or that your Security Code has been used in an unauthorised manner and/or (b) there has been any loss, theft, replacement or change of number of your mobile phone used to generate the Security Code. You shall be solely responsible and liable for any losses or damages arising from or in connection with your failure to comply with this Clause 3.

I Disagree

I Agree

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Read & Accept 'Terms and Conditions & Agreement'

Click 'I Agree'

e-Connect My Portfolio (main page)

Great Eastern
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Profile Logout

Home My Portfolio My Document My Claim My Service Request Shop @ Great Eastern

Hi

Your coverage analysis on **Life Protection**

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Legacy Planning

Death coverage
You are covered.

Get a review
To ensure all your protection gaps are addressed, please contact your friendly Great Eastern Life Planning Advisor today for a review.

You may call our Customer Service Careline at 1300-1300 88 for further information.

The information presented herein covers the key benefits of your current in-force policies. For more details, please refer to your policy contract or contact [Customer Service](#).

View Policy Details

My Life Protection Policies View All Policies / Certificates Collapse All Download all policies / certificates as PDF

| Life Protection, Unit GMBS - Unit Link | Life Protection, GREAT 110 LEGACY | Life Protection, SMARTPROTECT ESSE... |
|--|-----------------------------------|---------------------------------------|
| Life Assured | Life Assured | Life Assured |
| Rider(s) | | Rider(s) |
| Policy starts on | Policy starts on | Policy starts on |
| Premium due | Premium due | Premium due |
| View Policy Details | View Policy Details | View Policy Details |

