

A large, stylized graphic of a lion's head in profile, facing right. It is rendered in a dark red color against a lighter red background. The lion's mane is depicted with bold, curved lines.

e-Connect Registration via Great ID

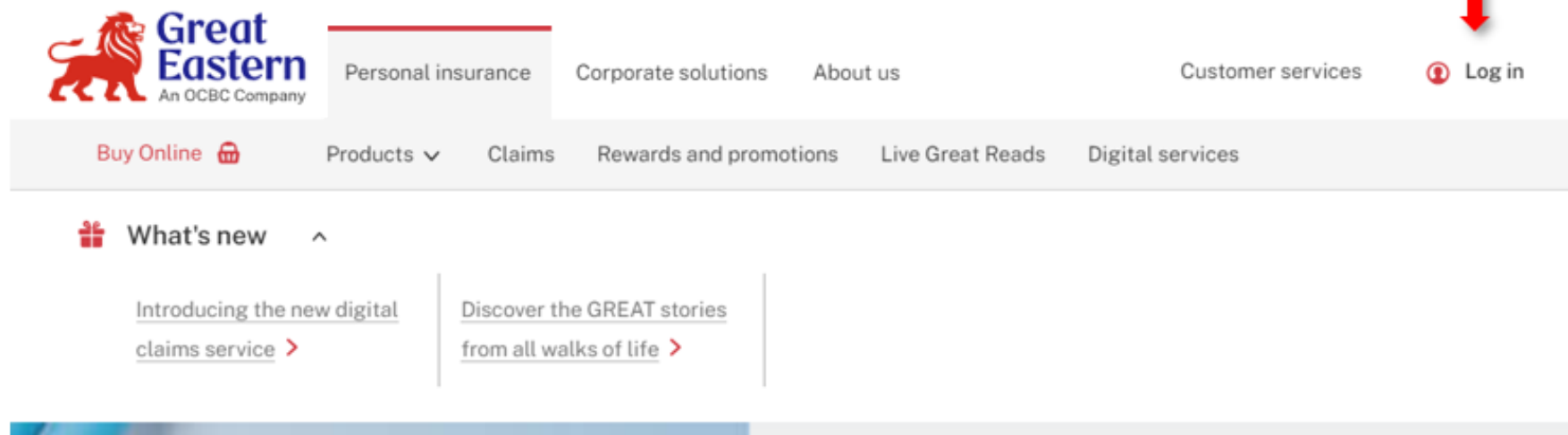
Where is e-Connect?

1

Visit us at www.greateasternlife.com/my

2

Click here



OR

Visit our direct link : econnect-my.greateasternlife.com

Self-registration

1

Click on
'Register Now'

WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Submit e-Claims and check status of your claim

Log in to e-Connect

! For eConnect registration, kindly click [HERE](#) for the video guide.

Log in with Great ID

Your password is private and confidential to safe-guard your sensitive information. Please do not disclose it to anyone.

Do not have a Great ID?
[Register now](#)

Need help?

Calling in Malaysia
1300-1300 88

Calling from overseas
+603 4259 8888

[Email Us](#) [Visit Us](#)

Self-registration

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

STEP 1 OF 4
CUSTOMER VERIFICATION

Before we create your Great ID,

Do you have any Great Eastern policies or certificates?

☒ Yes

☐ No

☐ Not sure

NEXT

Having trouble? [Contact us.](#)

2

Tick **Yes** and Click 'NEXT'

Self-registration

Great ID

By verifying yourself as a Great Eastern customer, you get to enjoy access to any Great Eastern applications.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

STEP 1 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

Select your preferred method of verification below

Personal ID	Policy/Certificate number	
ID TYPE Malaysia ID ✓		
ID NUMBER Please enter ID number.	DATE OF BIRTH (DD/MM/YYYY) / / Please enter a date of birth.	GENDER ✓ Please select gender.

NEXT

Having trouble? [Contact us.](#)

3

There are two (2) options to verify yourselves as policy holder:

- a) Personal ID**
- i. ID Type
 - ii. ID Number (with or without dash)
 - iii. DOB
 - iv. Gender

OR

- b) Policy Number**
- i. Policy Number
 - ii. ID Number (with or without dash)

Click '**NEXT**'

Self-registration

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

STEP 2 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

to continue to <GREAT ID> and enjoy access to more Great Eastern services

A six-digit pin has been sent to the mobile number associated with your policy/certificate details: +60*****2475

Did not receive your pin? [Send again.](#)

No longer using that number? [Update your records.](#)

NEXT

Having trouble? [Contact us.](#)

4

Enter six-digit One Time Password (OTP) code sent to your mobile number.

Click '**NEXT**'

****If you're no longer using the number, please click Update your records. Please fill up and submit the form to update your number.**

Self-registration

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great

STEP 3 OF 4
GREAT ID AND PASSWORD

**You've verified yourself as a policyholder/certificate owner.
Create your Great ID with your email address**

PREFERRED NAME

EMAIL (THIS WILL BE YOUR Great ID)

PASSWORD

Your password must include at least: 8 characters, one uppercase alphabet, one lowercase alphabet, one number, be different from your email and one symbol such as "!, @, #, \$, %".

By continuing, I agree to the [Terms of Use/Takaful Terms of Use and Privacy Policy/Takaful Privacy Policy](#)

NEXT

5

Enter all the required details:

- 1. Preferred Name** – Not tie to any official name/usage. Can be any name.
- 2. Email** – Must use a valid e-mail address. Email verification code will be sent to this e-mail.
- 3. Password** – Must contain at least 8 characters, one uppercase alphabet, one lowercase alphabet, one number and one symbol.

Click '**NEXT**'

Self-registration

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

STEP 4 OF 4
GREAT ID AND PASSWORD

Authenticate your Great ID and enjoy access to more Great Eastern services

Complete your application by entering the pin sent to the email you provided as your Great ID: **superman1@hotmail.com**

The code will expire in 15 minutes.

1234 -

Did not receive your pin? [Send again.](#)

Incorrect email? [Re-enter your details.](#)

[Log in](#) instead. Having trouble? [Contact us.](#)

NEXT

6

Enter e-mail verification code sent to the e-mail you used to register Great ID.

The code expire in 15 minutes.

Click '**NEXT**'

Self-registration

The screenshot shows the 'Great ID' registration success page. On the left is a grey sidebar with the 'Great ID' logo and a description of the account. The main content area has a success message, a welcome message for France, and instructions on how to use the Great ID. At the bottom right is a red 'PROCEED' button. A yellow callout box with the number '7' in a circle points to the 'PROCEED' button. The callout box contains the text: 'Great ID creation complete. Click **'PROCEED'** to continue with e-Connect.'

Great ID

SUCCESS!
GREAT ID CREATED AND VERIFIED

Welcome, France.

Your Great ID has been created and verified. Your mobile number will be used to generate a One-Time Password (OTP) to authenticate your future logins.

Use your Great ID to access our Great Eastern platforms.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

7

Great ID creation complete.

Click **'PROCEED'** to continue with e-Connect.

PROCEED

Missing/invalid mobile number or outdated mobile number?

Great ID

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great

STEP 2 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer
to continue to GREAT ID and enjoy access to more Great Eastern services

Based on what you have provided, it seems that your policies/certificates currently have a missing/invalid mobile number.

For Great Eastern Life Assurance Policy Holder, click [HERE](#) to download the form and email to wecare-my@greateasternlife.com

For Great Eastern General Insurance Policy Holder, click [HERE](#) to download the form and email to GICare-MY@greateasterngeneral.com

For Great Eastern Takaful Berhad Certificate Owner, click [HERE](#) to download the form and email to i-greatcare@greateasternntakaful.com

Contact Customer Service personnel directly: Click [HERE](#)

Complete the [Great ID form](#) and submit via email to wecare-my@greateasternlife.com

