Protect What Makes It Home

For the moments, memories and everything Inside.

Great Eastern
An OCBC Company

www.greateasterngeneral.com

Great Eastern General Insurance (Malaysia) Berhad (198301007025) (102249-P)

Member of PIDM
The benefit(s) payable under eligible product is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Great Eastern General Insurance (Malaysia) Berhad or PIDM (visit www.pidm.gov.my).

Great Eastern General Insurance (Malaysia) Berhad (198301007025) (102249-P) is licensed under the Financial Services Act 2013 and is regulated by Bank Negara Malaysia.

Campaign Eligibility

The "Protect What Makes It Home" ("Campaign") is organised by Great Eastern General Insurance (Malaysia) Berhad ("GEGM") and shall run from 1st May 2026 to 31st December 2026 inclusive of both dates, unless stated otherwise ("Campaign Period").

Eligible Applicants

This Campaign is open to all insurance applicants who meet the eligibility criteria set out herein (collectively, "Eligible Applicant(s)"). Notwithstanding the foregoing, the following person(s) shall not be eligible to participate in this Campaign:

- Applicants who have purchased or held any GREAT Home 360 ("GH360") policy, whether currently active or previously expired, cancelled, terminated, replaced, reinstated, upgraded or renewed. *For the avoidance of doubt, this Campaign is strictly applicable **to new customers** only.*
- Applicants who have been adjudicated bankrupt.;
- Any other persons as determined by GEGM to be excluded in accordance with its internal policy(ies).

Eligible Products

- GREAT Home 360

Eligibility Criteria

To be entitled for the rewards specified below ("Rewards"), the Eligible Applicant(s) must meet the criteria specified in the table below:

No	Eligible Products	Eligible Criteria	Rewards
1	GREAT Home 360	New purchase of any GREAT Home 360 plans, with (a) application made within the Campaign Period; (b) premium paid and policy issued within the Campaign Period; and (c) limited to the first **two hundred (200)** policies issued, on a first-come, first-serve basis.	Complimentary **RM30** Touch N Go credit subject to fulfilment of the Eligibility Criteria

Campaign Terms and Conditions

1. To be eligible for the Rewards, the application to purchase the GREAT Home 360 Eligible Product(s) must be submitted and received by GEGM, and premium paid, **within the Campaign Period**, and the policy must be issued **on or before 31 December 2026**. Eligibility is **limited to the first two hundred (200) GREAT Home 360 policies issued**, on a **first-come, first-serve basis**, based on policy issuance date and time.
2. This Campaign cannot be combined with or used alongside any other ongoing promotional campaigns offered by GEGM.
3. Eligible Applicant(s) will receive their Rewards in the form of an email from GEGM via the email address gegmarketing@greateasterngeneral.com by the **30th day of the following month** after policy issuance or purchase confirmation. The issuance timeline may vary depending on payment clearance and policy verification. Eligible Applicant(s) must ensure that a **correct** and **valid** email address is provided during the GREAT Home 360 application, failing which, will result in the forfeiture of the Rewards.
4. The Rewards may only be redeemed via the Touch N Go App. Eligible Applicant(s) must ensure they download the Touch N Go App via the Apple App Store or Google Play Store and that they log in to access and redeem the Rewards.
5. The Rewards in the form of Touch 'n Go credit shall be valid for a period of **ninety (90) days from the date the credit is successfully credited into the recipient's Touch 'n Go account**. Any Touch 'n Go credit that remains unused upon expiry shall be non-refundable and shall be forfeited. The Rewards are non-transferable and cannot be exchanged for cash or other benefits.

6. In the event that the policy is cancelled after the Reward has been issued, any refunded premium shall be subject to a deduction of RM30 and shall be processed in accordance with the terms outlined in the policy contract. Any changes to the policy during the first policy year are not permitted under this Campaign.
7. In the event that an existing application is cancelled and subsequently resubmitted as a new application during the Campaign Period, GEGM reserves the right to forfeit the Rewards.
8. GEGM reserves the right to terminate or extend the Campaign Period at its discretion.
9. All applications are subject to underwriting and the standard terms and conditions of the Eligible Product(s).
10. GEGM may decline fulfilment of the Rewards or demand the return of the Rewards if any of the Campaign terms and conditions are not complied with.
11. All promotional materials are for illustration purposes only. Actual benefits and coverage are subject to the policy contract of the Eligible Product(s).

General Terms and Conditions

1. By participating in this Campaign, each Eligible Applicant confirms that they have read, understood, and agreed to be bound by these terms and conditions, including any amendments thereto as may be made from time to time.
2. All decisions made by GEGM in relation to this Campaign shall be final, conclusive, and binding. No correspondence, appeal, or dispute will be entertained.
3. GEGM reserves the right, at its sole discretion, to change, amend, or revise the Campaign Period and/or the Campaign mechanics, including but not limited to the eligibility criteria, rewards, and campaign codes, without prior notice. Any such changes shall be effective immediately upon posting on GEGM's official communication channels or as otherwise communicated. Eligible Applicant(s) shall not be entitled to any compensation or claims arising from such changes.
4. Any cancellation, suspension, or extension of the Campaign Period shall not entitle the Eligible Applicant(s) to any form of compensation or claim against GEGM for any losses, damages, costs, or expenses incurred, whether directly or indirectly, arising from such cancellation, suspension, or extension, particularly where such events are attributable to the Eligible Applicant's own actions.
5. GEGM shall not be liable for any loss or damage (including but not limited to loss of income, profits, goodwill, or indirect, incidental, consequential, exemplary, punitive, or special damages) suffered or incurred by any party, whether directly or indirectly, in connection with or arising from this Campaign.
6. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia. Any dispute arising out of or in connection with this Campaign shall be subject to the exclusive jurisdiction of the courts of Malaysia.

Disclaimer

This document is for general information only. It is not a contract of insurance. You are advised to refer to the Product Disclosure Sheet of the Eligible Product(s) for important features and benefits of the plan before purchasing the plan. You should satisfy yourself that the plan(s) will best serve your needs and the premium payable under the Policy is an amount that you can afford. For further information, reference shall be made to the terms and conditions specified in the Policy. Great Eastern General Insurance (Malaysia) Berhad (198301007025) (102249-P) is licensed under the Financial Services Act 2013 and is regulated by Bank Negara Malaysia.

For more information, please contact our Customer Service Careline at 1300-1300-88.