

(G)I-DLE 2022 Contest Terms and Conditions

1. The "(G)I-DLE 2022 Contest" ("Contest") is organised by Great Eastern Life Assurance (Malaysia) Berhad (Co. No. 198201013982 (93745-A)) ("Organiser").

Contest Period

2. The Contest commences from 1 August 2022 until 28 August 2022 ("Contest Period"). The Organiser reserves the right to shorten or extend the Contest Period at its sole and absolute discretion without the need to provide prior notice.

Eligibility

3. This Contest is open to all Malaysian residents. ("Participants") For the avoidance of doubt, Participants below the age of 18 years (as at 31 December 2022) are required to obtain their parent or legal guardian's approval prior to participating in this Contest. By participating in this Contest, such consent is deemed to have been obtained and the Organiser considers it will be the responsibility of such parents and/or legal guardians to monitor the Participants' participation in this Contest.

Entry Requirements

4. Participants are required to download the UPGREAT Malaysia mobile application and create a Great ID account.
5. On the UPGREAT Malaysia mobile application, tap on the Survey icon ("Contest Form") and complete the Contest Form with all the required details. The details required are
 - a) Full name;
 - b) Mobile number;
 - c) New NRIC number;
 - d) Email address;
 - e) State;
 - f) Answer to "When is the 2022 (G)I-DLE World Tour in Kuala Lumpur concert?"
 - g) Answer to "Is Great Eastern Life Assurance (Malaysia) Berhad one of the joint sponsors of the 2022 (G)I-DLE World Tour in Kuala Lumpur concert?"; and
 - h) Answer to "Who is the youngest member of (G)I-DLE?".

Contest Prizes

6. The Grand Prize, Consolation Prize, Bonus Prize One and Bonus Prize Two (collectively, the "Prizes") to be won are as set out in the table below:

| Prize | Number of Winners |
|---|--------------------------|
| One (1) pair of 2022 (G)I-DLE World Tour in Kuala Lumpur VIP tickets ("Grand Prize") | 3 |
| One (1) pair of 2022 (G)I-DLE World Tour in Kuala Lumpur category 3 tickets ("Consolation Prize") | 15 |
| One (1) unit of RM10 Touch n' Go reload pin ("Bonus Prize One") | 200 |
| One (1) unit of RM5 Dunkin' gift card ("Bonus Prize Two") | 500 |

Prizes Redemption

7. The Winners will be contacted via telephone and/or e-mail address provided on UPGREAT Malaysia mobile application during office hours (Monday to Friday, 8.30am to 5.15pm) by the Organiser's representatives within five (5) days after the Winners have been selected.
8. The Prizes will be given in accordance with the sequence set by the Organiser.

9. The Participants are limited to only one (1) entry submission per participant and one (1) prize per participant for the Contest.
10. Winners for the Grand Prize or Consolation Prize may claim their Prizes at Organiser's booth located at Zepp KL @ Lalaport Bukit Bintang on 9 September 2022 during the hours specified by the Organiser.
11. The Bonus Prize One and Bonus Prize Two will be credited into the Winners' UPGREAT Malaysia account within four (4) weeks after the end of the Contest Period.
12. The Prizes are non transferable and/or reimbursable in any other form.
13. Transportation and accommodation is not included as part of the Prize(s) redemption and shall be borne by the Winner(s).
14. Winners are required to reply with their requested personal details within five (5) days from the Winners' List announcement by the Organiser for Prize redemption, failing which, the Organiser is entitled to forfeit the Prizes and no further claims will be entertained.

General Terms and Conditions

15. All decisions made by the Organiser in relation to this Contest including but not limited to the selection of Winners and forfeiture of Contest Prizes (if any) shall be final, conclusive and binding. No correspondence or appeals will be entertained. The selection of the Winners shall be in accordance with the Participants' satisfaction of the Contest entry requirements and determined at the Organiser's sole and absolute discretion.
16. The Organiser reserves the right to substitute the Prize(s) with items of equivalent value at any time without prior notice at its sole and absolute discretion. The Prizes are non transferable, non-refundable and non-exchangeable for cash and will only be presented to the Winners who satisfy the Organiser's Prizes redemption requirements as set out above.
17. The Organiser will not be held liable in the event of non-receipt or delayed delivery of any form of notification to the Participants. All costs incidental to the Participants' participation in the Contest and redemption and/or usage of the prizes shall be solely borne by the Participant(s)/Winner(s)
18. The Organiser reserves the right to disqualify any Participant(s)/Winner(s) who is in breach of any of the terms and conditions as stated herein at its sole and absolute discretion. The decision for disqualification is final and the disqualified Participant(s)/Winner(s) will accordingly have no recourse and/or remedy and/or relief against the Organiser in respect of the said disqualification and/or in respect of any matters relating to and/or arising from this Contest, including the withdrawal of the Prizes. In such circumstances, the Organiser reserves the right to deal with the prize at its sole and absolute discretion.
19. The Organiser reserves the right to disqualify any Participant that is found or suspected of tampering with the Contest mechanics or the operation of this Contest at its sole and absolute discretion. Any false information provided within the context of the Contest by any Participant(s) concerning identity, mailing address, telephone number or email address shall result in the immediate elimination of the Participant(s) from the Contest. The Organiser further reserves the right to disqualify any entry that it believes infringes upon or violates the rights of any third party or violates any applicable law.
20. Any attempt by any person to damage the website or undermine the legitimate operation of the Contest may be a violation of criminal and civil law, and should such attempt be made, the Organiser reserves the right to seek damages and any other remedies from such person to the fullest extent permitted by law.
21. If the Contest is not capable of being administered for any reason, including but not limited to, infection by computer virus, bugs, tampering, unauthorized intervention, any technical failure, communication network failure, hardware and/or software failure, transmission failure, internet line failure and/or otherwise, the Organiser shall not be held liable and/or responsible for the same and the Organiser may, with or without notice, do as it deems fit including but not limited to cancelling and/or suspending this Contest..
22. The Organiser, its affiliates, subsidiaries, promoters and agents shall not be held liable in any way for the following: a) any additional expenses incurred by Participants for taking part in the Contest; b) any sort of technical failure; c) intervention by unauthorised parties during the Contest; d)

electronic or human errors in the administration of the Contest and processing of entries; e) any data entry that is lost, stolen, damaged, wrongly delivered or not received which is not due to the negligence or willful default of the Organiser.

23. The Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of or arising from their participation in this Contest, redemption and/or utilization of the Prizes.
24. The Winners or their duly authorized representatives may be required to attend prize presentations and/or participate in publicity programmes, which the Organiser may from time to time organize in connection with the Contest and if so, such Winner(s) or their duly authorized representatives shall be required to attend such functions at their own cost and expense.
25. The submission of entry must not contain copyright work and in the event it is found that an entry has breached this regulation, the said breach shall result in the disqualification of the submission of entry of the Participant(s) at the sole discretion of the Organiser.
26. By submitting the entry, the Participants thereby represent and warrants that the submitted work or information does not and shall not infringe on any copyright, any rights of privacy or publicity of any person, or any right of third party. All Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event there being a claim by third party in relation to copyright infringement as a result of and/or arising from their participation in this Contest.
27. The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time without prior notice at its sole and absolute discretion. For the avoidance of doubt, any cancellation, termination or suspension by the Organiser of the Contest shall not entitle the Participants to any claim or compensation against the Organiser for any or all loss or damage suffered or costs and expenses incurred by the Participants either directly and/or indirectly arising from or in connection with the cancellation, termination or suspension of the Contest by the Organiser.
28. The protection of personal data is an important concern to The Organiser. The personal data collected in the entry form and as provided by the Participant for the purpose of this Campaign will be processed in accordance with the Personal Data Protection Notice of the Organiser as available for viewing at <https://www.greateasternlife.com/my/en/terms-and-conditions.html> ("PDP Notice"). By participating in the Contest, the Participant provides his/ her consent to the Organiser processing his/her personal data in the manner set out in PDP Notice and permits the Organiser to contact the Participant regarding the Contest and the results of the Contest. Where the Participant elects to receive marketing materials and communications from the Organiser including, future events, promotions, products and services, information, and any other marketing and promotional activities, he or she can opt-out from receiving such communications at any time by selecting the "unsubscribe" option in such communication or by contacting the Organiser.
29. The Participants agree that the Organiser has the right to disclose Participants' information in the event the Organiser believes that such disclosure is necessary to identify, contact or bring legal action against an individual who might cause or may be causing damage to or interfere (whether intentionally or otherwise) with the Organiser's rights or property, which could be harmed by such activities. The Organiser may also disclose the personal data under the requirements of any law, rules, regulations, codes of practice or guidelines binding on the Company including, without limitation, any applicable regulators, governmental bodies and where otherwise required by law.
30. By participating in this Contest, Participants are taken to have read, understood and agree to be bound by these Terms and Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right to change, amend, add or delete any of these Terms and Conditions at any time, at its sole and absolute discretion which may be communicated through modes of communication deemed suitable by the Organiser, unless the Participant provides any indication to the contrary, the Participant is deemed to agree to be bound by such changes.
31. Failure or delay by the Organiser to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision.

32. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia.

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