

## JUNIOR LIVING ASSURANCE/ MAXCARE JUNIOR CLAIM FORM

Dear Claimant,

We are sorry to learn of your child's illness.

For processing of the child illness claim, we require the following:

- 1) Claimant's Statement.
- 2) Clinical Abstract Application Form.
- 3) Doctor's Statement (refer to Note I) below.
- 4) All available Laboratory and Test Results (as specified in the Doctor's Statement).
- 5) Authorisation Letter (refer to Note II below).

Once we have received **all** the above required documents, we will process your claim and inform you of the outcome as soon as possible.

If you need any help, please call our Customer Service hotline at **1800-248 2888** or email us at **[claims-sg@greasternlife.com](mailto:claims-sg@greasternlife.com)**.

Note:

- I) The Doctor's Statement must be completed by the attending doctor and furnished at the expense of the claimant together with all available Laboratory and Test Results.
- II) Authorisation letter has to be submitted if you are authorising another party to handle the claim (including collection of cheque) on your behalf.
- III) Please continue to pay your premiums until we inform you that the claim is admitted.
- IV) Please use our Hospitalisation Claim Form if you are filing a Accidental Hospitalisation benefit/ Daily Hospital Benefit for Hand Foot Mouth Disease claim.

### Submission of Documents

Please submit all claim documents personally at our Customer Service Centre at the ground floor,  
Great Eastern Centre or, through your Servicing Life Planner or, by post to:

**Claims Department  
The Great Eastern Life Assurance Company Limited  
1 Pickering Street  
Great Eastern Centre #13-01  
Singapore 048659**