

PERMANENT DISABILITY CLAIM FORM
- GEL / OAC Policy

Dear Claimant,

We are sorry to learn of your disability.

In order for us to process your claim, we require the following:

- 1) Claimant's Statement.
- 2) Clinical Abstract Application Form.
- 3) Doctor's Statement (refer to Note I below).
- 4) Authorisation Letter (refer to Note II below).
- 5) All available Laboratory and Test Results.
- 6) A copy of the "Lasting Power of Attorney ("LPA")" (refer to Note III below).

Once we have received **all** the above required documents, we will process your claim and inform you of the outcome as soon as possible.

If you need any help, please call our Customer Service hotline at **1800-248 2888** or email us at **claims-sg@greasternlife.com**.

Note:

- I) The Doctor's Statement must be completed by your attending doctor and furnished at the expense of the claimant together with all available Laboratory and Test Results.
- II) Authorisation letter has to be submitted if you are authorising another party to handle the claim (including collection of cheque) on your behalf.
- III) If Life Assured has made a "Lasting Power of Attorney ("LPA")" under the Mental Incapacity Act prior to his / her disability and is now certified by his / her doctor to be mentally incapacitated, a copy of the "LPA" is required.
- IV) Please continue to pay your premiums until we inform you that the claim is admitted.

Submission of Documents

Please submit all claim documents personally at our Customer Service Centre at the ground floor,
Great Eastern Centre or, through your Servicing Life Planner or, by post to:

**Claims Department
The Great Eastern Life Assurance Company Limited
1 Pickering Street
Great Eastern Centre #13-01
Singapore 048659**