

Great Eastern EasyCarePlus campaign with Digi Terms & Conditions

General

1. Selected Digi's customer (the "Customer") is eligible to purchase EasyCarePlus Plan ("EasyCarePlus") from Great Eastern Life Assurance (Malaysia) Berhad ("GELM") via SMS invitation sent to the Customer's mobile phone and enrolment can be done via GELM's website.
2. Premium will be deducted from the Digi postpaid or prepaid account ("Digi Account").
3. The monthly premium for this EasyCarePlus will be charged to the Customer's monthly postpaid bill or will be deducted from the Customer's prepaid account.
4. By purchasing this EasyCarePlus, the Customer hereby agrees to the terms and conditions and declaration of the medical health question set forth herein including but not limited to GELM's privacy policy all of which are available on <https://www.greatasteasternlife.com/my/en/terms-and-conditions.html?tab=8>. The Customer also agrees to be bound by the applicable terms relating to these terms of use as well the relevant Digi Mobile prepaid or postpaid subscription plan. Digi makes neither representations nor warranties on EasyCarePlus.
5. The Customer warrants that he or she is authorised to use his/her Digi Account to purchase this EasyCarePlus.
6. GELM may amend any of these terms of use from time to time. Customers are advised to check on the terms of use from time to time.
7. GELM has the right to cancel this EasyCarePlus at any time if GELM or Digi finds that the Customer is no longer a Digi subscriber and is not part of the selected customers for the campaign.
8. Upon successful enrolment, the policy number and a link to Group Master Policy contract will be delivered via SMS to the Customer's mobile number and the free-look period of fifteen (15) days will commence on the date that the SMS is sent to the registered mobile number.
9. To the extent permitted by law, Digi excludes all liability in connection with the use of the Customer's Digi Account to purchase this EasyCarePlus. The Customer agrees to release Digi from and indemnify Digi against all liability (including negligence) for any loss or damage; whether direct or indirect, special or consequential arising from the use of the Customer's Digi Account and the Customer's purchase of this EasyCarePlus.
10. Digi does not own the copyright, trademarks, services marks or other marks of GELM. These marks are owned and registered by GELM.
11. These terms of use are governed by the laws of Malaysia. The Customer agrees that the Courts of Malaysia have jurisdiction over all matters arising from these terms of use.

Registration and Usage

1. Prior to registering for this EasyCarePlus, the Customer will be required to answer one (1) simplified health question.
2. In order to use the Digi Account as the preferred payment method, the Customer must ensure the following:
 - i. the Customer's device must be on Digi network; and
 - ii. the Customer's Digi Account must be active. If the Customer is a prepaid user, the Customer is advised to ensure that sufficient credit amount is in the prepaid account to purchase this EasyCarePlus.

For the purpose of this clause, "Active" means able to make and receive calls.

3. Notwithstanding the above, Digi reserves the right to cancel the Customer to purchase or renew this EasyCarePlus using the Customer's Digi Account, for any reason whatsoever, with or without notice if Digi is of the opinion that there is fraudulent or unauthorised use or if GELM's agreement with Digi has been terminated or for any reason or for any operational reasons.
4. If a customer is transferring/porting his or her mobile number to another mobile operator, he or she will not be able to purchase this EasyCarePlus however the Customer shall remain responsible for all fees and charges incurred before porting out. The customers' existing EasyCarePlus will remain valid until the policy expiry date.
5. Refunds are not applicable.
6. If a customer has any issues relating the following matters in relation to his or hers EasyCarePlus , please visit <http://bit.ly/easycareplusinfo> for the:
 - i. Group Master Policy Contract
 - ii. Frequently Asked Questions (FAQs)
 - iii. Terms & Conditions (T&Cs)
 - iv. Product Disclosure Sheet (PDS)
 - v. Lucky Draw Terms & Conditions

Charges and Payment

1. The premiums for this EasyCarePlus are determined and are subject to review by GELM.
2. If the Customer purchases this EasyCarePlus using his or hers Digi Account while the Customer is roaming overseas, the Customer will be charged in Ringgit Malaysia based on the premium determined by GELM.
3. When the Customer purchases this EasyCarePlus using his or hers Digi Account, Digi will charge the monthly premium payable to the Customer's postpaid bill or deduct the Customer's prepaid credit account. The monthly premiums shall be deducted or charged on a monthly basis unless the Customer cancel this EasyCarePlus or is terminated in accordance with the terms and conditions set forth herein.
4. Mobile data charges (including international data roaming charges) will apply when the Customer purchases or terminates this EasyCarePlus.
5. The Customer can only purchase one (1) plan at a time. The Customer will be able to purchase this EasyCarePlus so long sufficient credit balance in his or hers prepaid account or subject to the postpaid credit limit.
6. Customers are advised to take note of the policy number as stated in the EasyCarePlus SMS and the termination option available at the time of the purchased. The Customer may terminate this EasyCarePlus by typing "STOP GELM" via SMS to 20000 (Digi).
7. Digi will only process any refund and credit the Customer's Digi Account in relation to a purchase of this EasyCarePlus if the Customer is meeting the requirement of the refund policies imposed by GELM, by crediting the amount into the Customer's prepaid account (for prepaid subscribers) or reflecting the refund in the following month's bill (for postpaid subscribers).
8. The Customer is allowed to cancel this EasyCarePlus and for any cancellation done from the 1st to the 15th of each month, EasyCarePlus will be cancelled in the following month and no further charge will be billed to the Customer.
9. Any cancellation request made from 16th onwards to the end of the month, the EasyCarePlus will remain inforce in the following month and the bill will continue to be charged for that particular month. Cancellation only takes effect the on the month after the following month.