

Document Checklist for GreatTenang Personal Accident Claim/ Adverse Event Following Immunisation (AEFI) Claim
Instructions

- (a) This checklist provides the complete reference list for your claim type;
- (b) Please note the documents are requested on without prejudice basis;
- (c) Check below for the required documentation to support your claim;
- (d) Include only those documents that are appropriate for your claim;
- (e) The required documents must be fully submitted for speedy processing;
- (f) Please note further documents may be requested where necessary.

Benefits	Documents required for GreatTenang Personal Accident Claim
All Claims	<ol style="list-style-type: none"> 1. Duly completed Claim Form 2. Duly completed Direct Credit Form 3. Copy of front page of Savings Account Book or Bank Statement indicating account holder name and account number)
Accidental Death	<ol style="list-style-type: none"> 1. Copy of Death Certificate 2. Copy of detailed Post Mortem Report/ Autopsy Report or Medical Report fully completed by the attending physician 3. Copy of Insured Person and Claimant's Identity Card 4. Copy of Marriage Certificate or Birth Certificate 5. Copy of Police Report (if involved motor vehicle accident) 6. Copy of valid Driving License at the time of accident (if involved motor vehicle accident and driving) 7. Copy of Toxicology Report, if available (if involved motor vehicle accident)
Total Permanent Disablement	<ol style="list-style-type: none"> 1. Copy of Medical Report confirming the permanent disablement and percentage of disability 2. Photographs showing Insured person's current condition 3. Copy of Police Report (if involved motor vehicle accident) 4. Copy of valid Driving License at the time of accident (if involved motor vehicle accident and driving) 5. Copy of Toxicology Report, if available (if involved motor vehicle accident)
Hospital Income	<ol style="list-style-type: none"> 1. Copy of Medical Report fully completed by the attending physician 2. Copy of Hospital Discharge Note/Summary 3. Copy of Hospital Bill Statement (depicting the duration of hospitalisation)
Supplementary Cash Relief Allowance	To observe the document checklist for Accidental Death or Total Permanent Disablement
Bereavement Allowance/ Funeral Allowance	To observe the document checklist for Accidental Death

Documents required for GreatTenang Adverse Event Following Immunisation (AEFI) claim

1. Copy of claimant's identity card
2. Copy of Digital Certificate for Covid-19 Vaccination to confirm the date and type of vaccination (MySejahtera)
3. Proof of documents to substantiate the duration of the hospitalisation, i.e Copy of Discharge Summary or Hospital Bill
4. Copy of Medical Report fully completed by the attending physician
5. Copy of Post Mortem Report (For death claim only)
6. Proof of relationship eg. Copy of Birth Certificate/ Marriage Certificate (in the absence of nomination) (For death claim only)