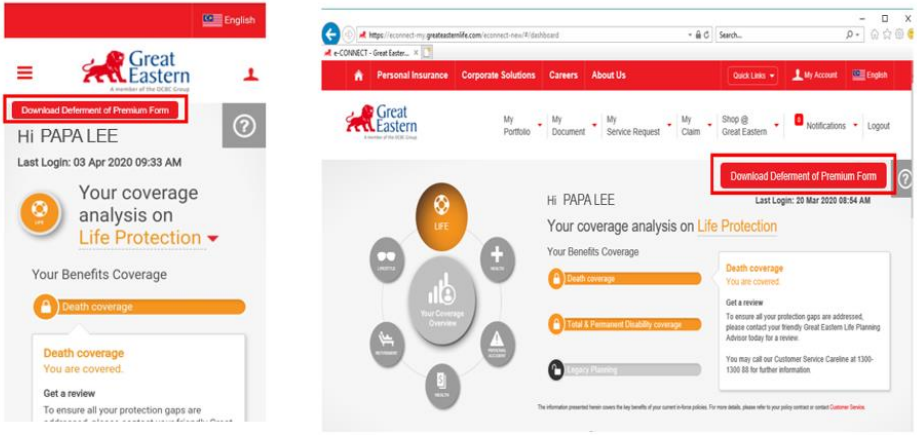
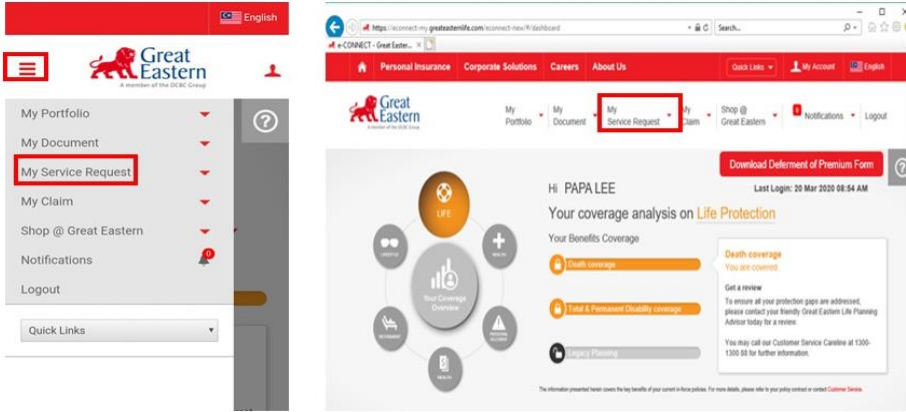
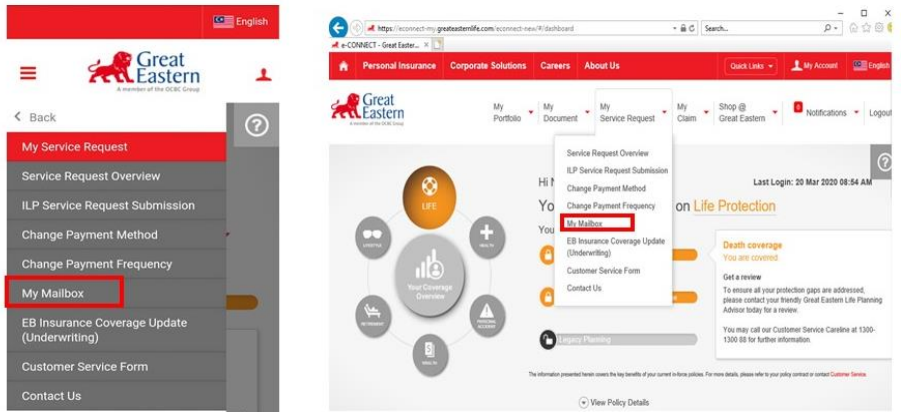
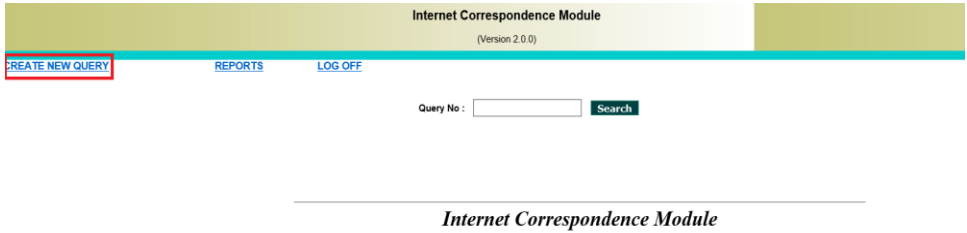


Step-by-Step Guide to Retrieve and Submit Deferment of Premium Payment Application Form in e-Connect

Step	e-Connect Mobile and Desktop View
<ol style="list-style-type: none"> 1. Login in to e-Connect 2. Click “Download Deferment of Premium Form” button to print the application form in PDF format. 3. Complete the application form. 	 <p style="text-align: center;">eConnect Mobile View eConnect Desktop View</p>
<ol style="list-style-type: none"> 4. Click on “My Service Request.” 	 <p style="text-align: center;">eConnect Mobile View eConnect Desktop View</p>
<ol style="list-style-type: none"> 5. Click on “My Mailbox.” 	 <p style="text-align: center;">eConnect Mobile View eConnect Desktop View</p>

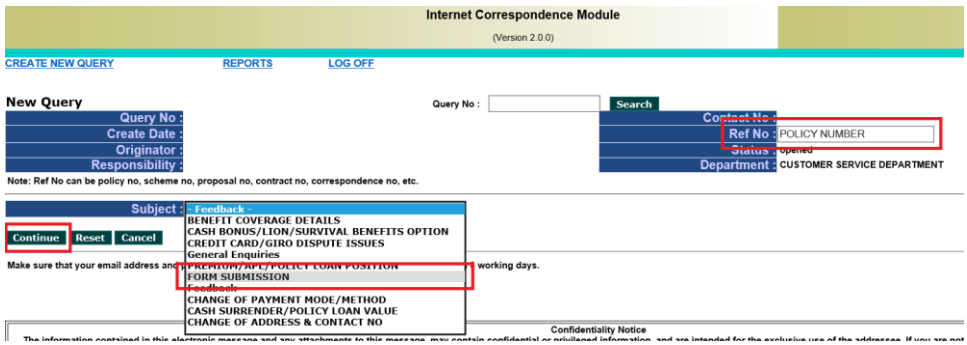
6. Click on "Create New Query."



7. Key in the <Policy Number> in "Ref No" field

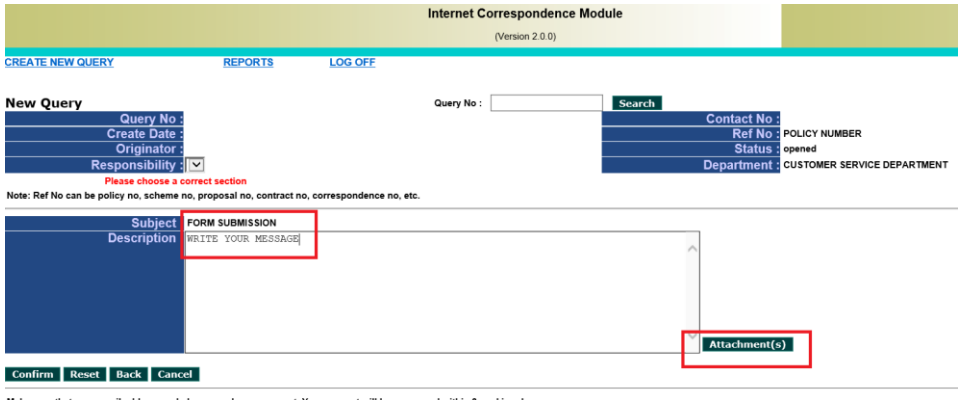
8. For "Subject," select "Form Submission" from the drop down list.

9. Click "Continue."



10. Write your message in the "Description" box.

11. Click on "Attachment."



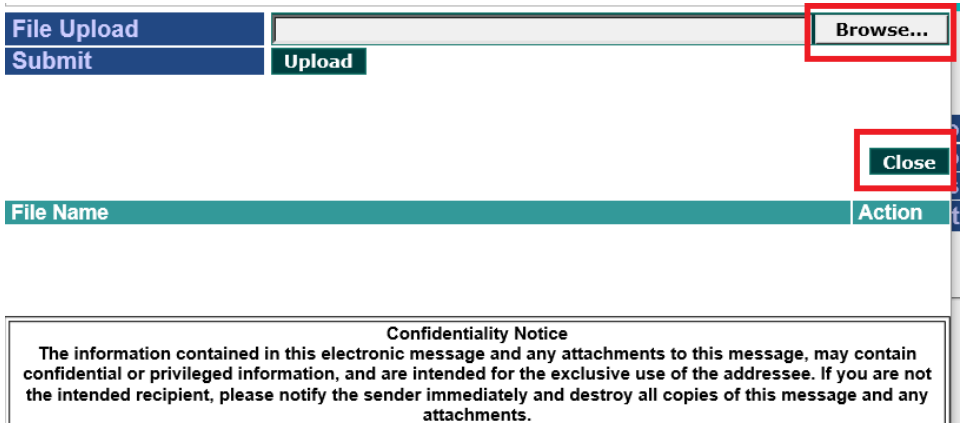
12. Upload scanned copy of the form and supporting document(s).

- (a) Browse and select the document(s)
- (b) Click "Upload."

Note:

Please ensure the document to be uploaded does not exceed 2MB.

13. Click "Close."



14. Click “Confirm” to send the message.

Internet Correspondence Module
(Version 2.0.0)

[CREATE NEW QUERY](#) [REPORTS](#) [LOG OFF](#)

New Query

Query No :
Create Date :
Originator :
Responsibility : ☒

Please choose a correct section

Query No :

Search

Contact No :
Ref No : POLICY NUMBER
Status : opened
Department : CUSTOMER SERVICE DEPARTMENT

Note: Ref No can be policy no, scheme no, proposal no, contract no, correspondence no, etc.

Subject : FORM SUBMISSION
Description : WRITE YOUR MESSAGE

Attachment(s)

Confirm

Reset

Back

Cancel

Make sure that your email address and phone number are correct. Your request will be processed within 3 working days.