e-Statement Guide in e-Connect

Quick Guide
e-Connect – Login

e-Connect Login screen

Visit us at www.greateasternlife.com/my or our direct link: econnect-my.greateasternlife.com

WELCOME TO e-CONNECT!
A dedicated portal for you to:
- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Check status of your claim

Fill in your Login ID & Password

Click on ‘Login’
Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, “you” refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as “Great Eastern Group.”

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User ID and password to access your account whether or not authorised by you. In particular, if you:

i. fail to comply with the following Terms and Conditions;
ii. disregard the security measures which you must take; or
iii. fail to take precautions when using the Internet to access your account,

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

The following terms and conditions (“Terms and Conditions”) will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred as “e-CONNECT”), you have agreed to be bound by these Terms and Conditions.
e-Connect – Login

OTP Request

One Time Password

Please kindly enter your one time password sent to your mobile no.

Password

Submit

Cancel

If you do not receive the password in the next 2 minutes, please click "Resend".

Resend One Time Password

An OTP code will be send to your registered OTP mobile number

Please enter the code & Click ‘Submit’

Note
A One Time Password (OTP) is required to access e-Connect
Select ‘My Document’
Select ‘Statement’
e-Connect
My Document

Select ‘Document Type’
Select ‘Duration’
Click Search

Document Type *
- Premium Paid Statement
- Cash Bonus Statement
- Investment Linked Plan Annual Statement
- Investment Linked Plan Opening Statement
- Premium Paid Statement
- Reversionary Bonus Statement

Duration *
Please select

Notifications | Logout

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Make a claim
Find a Life Planning Advisor
My Document

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<tr>
<th>Period</th>
<th>Document Name</th>
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<tr>
<td>2018</td>
<td>Premium Paid Statement</td>
<td>CASH PLUS</td>
</tr>
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Statement listed as per policies

Click icon to view/download statement
End