

FAQ – Jason Mraz "Good Vibes" Concert Tour LIVE GREAT Card Privileges

i. How may I get the discount for Jason Mraz's concert tickets?

Just enter the first 6-digit of your LIVE GREAT card during the check-out process at <https://myticket.asia>. The card number may be found on the bottom left corner of the card (refer to sample below).



ii. What is the maximum number of tickets that I may purchase with the discount?

Each user may purchase up to 4 tickets per LIVE GREAT Card and per account.

iii. How may I enrol for a LIVE GREAT card? I have registered on <https://gelife.co/livegreatcard> but I did not receive my card.

The LIVE GREAT card is issued exclusively to Great Eastern Life policyholders only. Card delivery takes up to 4 weeks upon registration.

iv. How do I check whether I have the LIVE GREAT card? How do I obtain my card number if I do not have the physical card with me?

You may log in or register for an account at <https://gelife.co/livegreatcard>. The LIVE GREAT card is automatically generated for eligible policyholders.

If a card has already been issued, your card details will be displayed on your profile page. You may also view your card number on your profile page.

v. I do not have / have lost my LIVE GREAT card; I need a card NOW to enjoy the privilege.

Please register for a LIVE GREAT account at <https://gelife.co/livegreatcard>, and login to view your card number on your profile page.

vi. May I borrow the LIVE GREAT card from my family/friends to enjoy the discount?

The privilege is only applicable to the card member him/herself.

vii. My card is expired, I would like a new card to enjoy the Jason Mraz privilege.

Please login at <https://www.greasternlife.com/my/en/members/login.html> to view your new card number.

For other enquiries about LIVE GREAT card, kindly write to livegreatprogramme-my@greasternlife.com