

FAQ – “The Invincible 2” Jay Chou Concert Tour 2018 LIVE GREAT Card Priority Booking

Priority booking ticket sales

i. Is there any discount for Jay Chou concert ticket?

No, the promo is for Priority Online Booking only whereby LIVE GREAT card members will have the privilege to purchase Jay Chou tickets in advance before ticket sales is open to public.

Priority Online Booking for LIVE GREAT card members will start on 2 till 4 August 2017.

ii. How many tickets can I buy with 1 LIVE GREAT card?

A maximum of 10 tickets per transaction is imposed.

LIVE GREAT card privilege

i. How do I get a LIVE GREAT card? I have registered on

<http://livegreat.greasternlife.com/my> but I did not receive my card

The LIVE GREAT card is issued exclusively to Great Eastern Life policyholders only. Card delivery takes up to 4 weeks upon registration.

ii. How do I check whether I have the LIVE GREAT card? Or obtain my card number if I do not have the physical card with me?

You may log in or register for an account at

<http://livegreat.greasternlife.com/my>. The LIVE GREAT card is automatically generated for eligible policyholders.

If a card has already been issued, your card details will be displayed on your profile page. You may also view your card number on your profile page.

iii. I (do not have or lost) my LIVE GREAT card, I need a card NOW to enjoy the privilege.

Please register for a LIVE GREAT account at

<http://livegreat.greasternlife.com/my>, and login to view your card number on your profile page.

iv. May I borrow the card from my family/friends to enjoy the discount?

The privilege is only applicable to the card member him/herself.

v. My card is expired, I would like a new card to enjoy the Jay Chou privilege

We have extended the privilege to expired cards. Please use the card number stated on your LIVE GREAT card to enjoy the privilege.

For other enquiries about LIVE GREAT card, kindly write to livegreatprogramme-my@greasternlife.com