# SMART EXTENDER MAX

Extend your medical protection with higher annual limit and no Overall Lifetime Limit

Lanjutkan perlindungan perubatan anda dengan had tahunan lebih tinggi dan tanpa Had Seumur Hidup Keseluruhan





# Extend your medical protection with higher annual limit and no Overall Lifetime Limit

## **Extended financial assurance in times of medical need**

While you can't be certain that you will always stay healthy, you can be prepared to cushion the effects of medical emergencies by ensuring that you have proper medical protection.

Smart Extender Max relieves you of the financial burden should an unexpected event happen. It offers deductible plans that provide higher annual limit and no Overall Lifetime Limit so that you have fewer worries about today's ever-increasing cost of medical care.

### **Benefits at a glance**

- High Overall Annual Limit with no Overall Lifetime Limit
- Comprehensive medical benefits with no co-insurance
- Protection up to 99 years next birthday

Note: Terms and conditions apply.

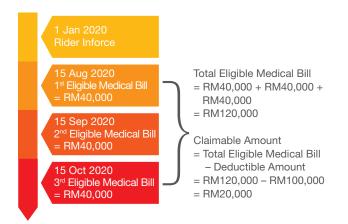
#### Enjoy a high Overall Annual Limit with no Overall Lifetime Limit

Smart Extender Max offers a high Overall Annual Limit equal to ten times the deductible amount, with no Overall Lifetime Limit.

This rider covers the eligible medical expenses incurred for all insured benefits accumulated in any one rider policy year, minus the deductible amount of the selected plan. The deductible amount is the amount of the eligible medical expenses that you need to settle first before Smart Extender Max pays the excess. The deductible amount will be reset every rider policy year.

#### An example of how it works:

A 28-year old male buys Smart Extender Max SEM100K with RM100,000 deductible. He was admitted into the hospital in August 2020, September 2020 and October 2020 with a medical bill of RM40,000 each totalling to RM120,000 during the rider's policy year. The first RM100,000 will be paid by him and/or his other medical plan and the remaining RM20,000 will be payable under Smart Extender Max.



Note: Terms and conditions apply.

## **Frequently Asked Questions**

#### **Comprehensive medical benefits with no co-insurance**

With no co-insurance payments required for hospital inpatient benefits as well as pre-hospitalisation and post-hospitalisation benefits, you can focus on getting well while we take care of your medical expenses.

Note: Terms and conditions apply.

#### Protection and coverage up to 99 years next birthday

With Smart Extender Max, you will be covered up to the age of 99 years next birthday, giving you assurance even in your golden years.

Note: Terms and conditions apply.

#### Q: Who can apply?

A:

Category	Entry Age				
Life Assured	Minimum	13 weeks of gestational period			
(Pre-Natal Policy)	Maximum	35 weeks of gestational period			
	Minimum	30 days attained age			
Life Assured	Maximum	70 years age next birthday			

Note: Terms and conditions apply.

#### Q: How much premium do I have to pay?

A: You may be required to pay additional premium to ensure policy sustainability, as this rider's insurance charge will be deducted from the total investment value of your policy on a monthly basis.

## Q: What are the normal circumstances under which Smart Extender Max will be terminated?

A: The normal circumstances include:

- Death of the life assured.
  - On the policy anniversary on which the life assured's age is 99 years next birthday.
  - When the attached basic policy has lapsed, is surrendered or terminated.

Note: Terms and conditions apply.

## Q: Am I covered for medical treatment received outside Malaysia?

A: You are covered for medical treatment received outside Malaysia but subject to a maximum of 90 consecutive days if you reside or travel outside Malaysia, and the Reasonable and Customary Changes for the equivalent treatment in Malaysia.

Note: Terms and conditions apply.

#### Q: Will I be entitled to tax benefits?

A: Benefits received from Smart Extender Max are generally non-taxable and premiums paid may qualify for tax relief. However, tax benefits are subject to the Malaysian Income Tax Act, 1967, and final decision of the Inland Revenue Board.

## **Summary Table of Coverage & Benefits** Smart Extender Max offers 4 different plans:

		Plan Type						
	Deductible Amount / Insured Benefits	SEM60K (RM)	SEM100K (RM)	SEM150K (RM)	SEM200K (RM)			
Dedu	actible Amount (Per rider policy year)	60,000	100,000	150,000	200,000			
Insur	ed Benefits							
4	Hospital Room and Board	150	200	300	400			
1	(Limit per day, subject to a maximum of 180 days per rider policy year for Items (1) and (2) in aggregate)	As charged, sub	ject to the limit sta	ated above.				
2	Intensive Care Unit (Subject to a maximum of 180 days per rider policy year for Items (1) and (2) in aggregate)	As charged.						
3	Hospital Supplies and Services							
4	Surgical Fees							
5	Operating Theatre							
6	Anaesthetist Fees	An always d						
7	In Hospital Physician Visit (2 visits per day)	As charged.						
8	Pre-Hospital Diagnostic Tests (Within 60 days before hospitalisation)							
9	Pre-Hospital Specialist Consultation (Within 60 days before hospitalisation)							
10	Post-Hospitalisation Treatment (Within 180 days after hospital discharge)							

#### Summary Table of Coverage & Benefits (Cont'd)

		Plan Type						
	Deductible Amount / Insured Benefits	SEM60K (RM)	SEM100K (RM)	SEM150K (RM)	SEM200K (RM)			
Dedu	actible Amount (Per policy year)	60,000	100,000	150,000	200,000			
Insu	red Benefits							
11	Organ Transplant							
12	Ambulance Fees							
13	Day Surgery	As charged.						
14	Outpatient Cancer Treatment							
15	Outpatient Kidney Dialysis Treatment							
16	Emergency Accidental Outpatient Treatment (Subject to a maximum of 30 days from date of accident)							
17	Intraocular Lens	Up to 1,000 per eye and maximum of 2,000 per lifetime.						
18	Overall Annual Limit	10 times of the Deductible Amount selected.						
19	Overall Lifetime Limit	No limit.						

Note: Reimbursement of the eligible expenses is subject to the Reasonable and Customary Charges which are consistent with those usually charged to a ward or room and board accommodation which is approximate to and within the daily limit of the amount stated in Hospital Room and Board benefit under the plan insured.

Terms and conditions apply.

#### **Annual Insurance Charge Table for Smart Extender Max**

 0	 	

Male					Female				
Attained Age Next Birthday	SEM60K (RM)	SEM100K (RM)	SEM150K (RM)	SEM200K (RM)	Attained Age Next Birthday	SEM60K (RM)	SEM100K (RM)	SEM150K (RM)	SEM200K (RM)
0-5	115.00	83.00	72.00	65.00	0-5	105.00	76.00	67.00	60.00
6 – 10	88.00	63.00	55.00	50.00	6 – 10	81.00	59.00	52.00	47.00
11 – 15	86.00	62.00	54.00	49.00	11 – 15	80.00	58.00	51.00	46.00
16 – 20	131.00	94.00	82.00	74.00	16 – 20	99.00	72.00	63.00	57.00
21 – 25	140.00	101.00	87.00	79.00	21 – 25	123.00	89.00	79.00	70.00
26 – 30	142.00	102.00	88.00	80.00	26 – 30	124.00	90.00	79.00	71.00
31 – 35	145.00	104.00	90.00	81.00	31 – 35	134.00	97.00	85.00	76.00
36 – 40	155.00	111.00	96.00	87.00	36 – 40	151.00	109.00	96.00	86.00
41 – 45	180.00	130.00	112.00	102.00	41 – 45	185.00	134.00	118.00	106.00
46 – 50	219.00	157.00	136.00	123.00	46 – 50	221.00	160.00	141.00	126.00
51 – 55	363.00	261.00	226.00	204.00	51 – 55	278.00	201.00	177.00	159.00
56 – 60	442.00	317.00	275.00	248.00	56 – 60	327.00	237.00	208.00	186.00
61 – 65	621.00	446.00	386.00	349.00	61 – 65	474.00	343.00	302.00	271.00
66 – 70	880.00	632.00	548.00	494.00	66 – 70	683.00	494.00	435.00	390.00
71 – 75*	1,337.00	961.00	833.00	752.00	71 – 75*	1,040.00	753.00	663.00	593.00
76 – 80*	2,022.00	1,452.00	1,259.00	1,136.00	76 – 80*	1,579.00	1,143.00	1,006.00	901.00
81 – 85*	2,548.00	1,832.00	1,589.00	1,388.00	81 – 85*	2,121.00	1,526.00	1,323.00	1,192.00
86 – 90*	3,295.00	2,369.00	2,054.00	1,851.00	86 – 90*	2,831.00	2,036.00	1,765.00	1,591.00
91 – 95*	4,165.00	2,996.00	2,597.00	2,341.00	91 – 95*	3,687.00	2,652.00	2,299.00	2,072.00
96 – 98*	5,173.00	3,720.00	3,225.00	2,907.00	96 – 98*	4,661.00	3,352.00	2,906.00	2,619.00

\*On renewal basis only.

### **Exclusions and Limitations**

The insurance charges on the previous pages are only applicable to occupational class 1 & 2. The insurance charges of occupational class 3 & 4 will be provided by your servicing agent, if applicable. The insurance charge on the previous pages will be charged according to your attained age next birthday at renewal and may vary according to your attained age next birthday, sex, smoker status, occupation, health condition and the plan selected (where applicable). The insurance charges are not guaranteed and may be revised from time to time. Upward revision of insurance charges, if any, will be done on the policy anniversary of your basic plan and we will notify you in writing at least three months before the revision takes place.

The Company will not pay any benefit under this rider as a result of, including any of the following whether directly or indirectly:

- 1. Pre-existing Illness
- Specified Illnesses occurring within the first 120 days from the Risk Effective Date of this rider
- 3. Any medical or physical conditions arising within the first 30 days from the Risk Effective Date except for Injury
- 4. Plastic/cosmetic surgery, circumcision, eye examination, glasses and refraction or surgical correction of nearsightedness (Radial Keratotomy or Lasik) and the use or acquisition of external prosthetic appliances or devices such as artificial limbs, hearing aids, implanted pacemakers and prescriptions thereof
- Dental conditions including dental treatment or oral surgery, except as necessitated by Injury to sound natural teeth occurring in any rider policy year and performed by Dentist
- Private nursing, rest cures or sanitaria care, illegal drugs, intoxication, sterilisation, venereal disease and its sequelae, AIDS (Acquired Immune Deficiency Syndrome) or ARC (AIDS Related Complex) and HIV related diseases, and any communicable diseases which require quarantine by law
- Any treatment or surgical operation for congenital conditions or deformities including hereditary conditions
- Pregnancy, child birth (including surgical delivery), miscarriage, abortion and prenatal or postnatal care and surgical, mechanical or chemical contraceptive methods of birth control or treatment pertaining to infertility. Erectile dysfunction and tests or treatment related to impotence or sterilisation
- 9. Hospitalisation primarily for investigatory purposes, diagnosis, X-ray examination, general physical or medical examinations, not incidental to treatment or diagnosis of a covered Disability or any treatment which is not Medically Necessary and any preventive treatments, preventive medicines or examinations carried out by a Physician, and treatments specifically for weight reduction or gain

- 10. Suicide, attempted suicide or intentionally self-inflicted injury while sane or insane11. War or any act of war, declared or undeclared, criminal or
  - var or any act of war, declared or undeclared, criminal or terrorist activities, active duty in any armed forces, direct participation in strikes, riots and civil commotion or insurrection
- Included the service of the ser
- 13. Expenses incurred for donation of any body organ by a life assured and cost of acquisition of the organ including all costs incurred by the donor during organ transplant and its
- complications

  14. Investigation and treatment of sleep and snoring disorders, hormone replacement therapy, and alternative therapy such as treatment, medical service or supplies, including but not limited to chiropractic services, acupuncture, acupressure, reflexology, bone setting, herbalist treatment, massage or
- 15. Care or treatment for which payment is not required or to the extent which is payable by any other insurance or indemnity covering the life assured and disabilities arising out of duties of employment or profession that is covered under a Workman's
- Compensation Insurance Contract

  16. Psychotic, mental or nervous disorders (including any neuroses and their physiological or psychosomatic manifestations)

aroma therapy or other alternative treatment

- 17. Costs/expenses of services of a non-medical nature, such as television, telephones, telex services, radios or similar facilities, admission kit/pack, any government tax that may be imposed by the Hospital and other ineligible non-medical items
  18. Sickness or Injury arising from racing of any kind (except for
  - foot racing), hazardous sports such as but not limited to sky-diving, water skiing, underwater activities requiring breathing apparatus, winter sports, professional sports and illegal activities

- Private flying other than as a fare-paying passenger in any commercial scheduled airlines licensed to carry passengers over established routes
   Expenses incurred for sex change
- 20. Expenses incurred for sex change21. Any Outpatient treatment not related to Inpatient treatment, except as provided under Insured Benefits

post-hospitalisation after the Expiry Date.

22. Charges which are not Reasonable and Customary Charges, or any surgery or treatment which is not Medically Necessary, or charges in excess of Reasonable and Customary Charges, or charges which are incurred for Hospitalisation, pre-hospitalisation and/or

## **Important Notices**

Smart Extender Max is a unit-deduction medical rider attachable to selected regular premium investment-linked insurance plans. These plans are insurance products that are tied to the performance of the underlying assets, and are not pure investment products such as unit trusts. The insurance charge to be imposed will be deducted from the total investment value of your policy on a monthly basis. You may stop paying premiums under the policy and still enjoy protection as long as there is sufficient total investment value to pay for the insurance charge. However, there is a possibility of the policy lapsing when the required charges, including rider charges exceed the total investment value of the fund units available. Purchasing too many unit-deduction riders may deplete the fund units.

You should satisfy yourself that this rider will best serve your needs and that the premium payable under the policy is an amount you can afford. A free-look period of 15 days is given for you to review the suitability of the newly purchased Medical and Health Insurance product (MHI). If a rider is cancelled during this period, the policy owner is entitled to the reinstatement of the units deducted for the payment of insurance charge after net of expenses incurred for the medical examination, if any. If you switch your Medical Policy/Rider from one company to another or if you exchange your current Medical Policy/Rider with another Medical Policy/Rider within the same company, you may be required to submit an application where acceptance of your proposal will be subject to the terms and conditions to be imposed at the time of Policy/Rider switching or replacement.

This brochure is for general information only. It is not a contract of insurance. You are advised to refer to the Product Disclosure Sheet, consumer education booklet on MHI and sample policy documents for detailed important features and benefits of the plan before purchasing the plan. The exclusions and limitations of benefits highlighted above are not exhaustive. Great Eastern Life reserves the right to revise the benefit structure and restrictions/ limitations for this rider on anniversary or upon renewal by giving at least 30 days' notice. For further information, reference shall be made to the terms and conditions specified in the policy issued by Great Eastern Life.

If there is any discrepancy between the English, Bahasa Malaysia and Chinese versions of this brochure, the English version shall prevail.

The terms "Great Eastern Life" and "the Company" shall refer to Great Eastern Life Assurance (Malaysia) Berhad.

For more information, please contact your friendly Great Eastern Life Planning Advisor or Customer Service Careline at 1300-1300 88.

#### **HEAD OFFICE**

#### Great Eastern Life Assurance (Malaysia) Berhad (93745-A)

Menara Great Eastern, 303 Jalan Ampang, 50450 Kuala Lumpur

- **\** 03-4259 8888
- **3** 03-4259 8000
- www.greateasternlife.com

Great Eastern Life Assurance (Malaysia) Berhad (93745-A) is licensed under the Financial Services Act 2013 and is regulated by Bank Negara Malaysia.

For the latest contact details, please refer to the Company's website.

#### **BRANCH OFFICES**

#### Alor Setar

66 & 68, Jalan Teluk Wan Jah 05200 Alor Setar, Kedah

#### **Batu Pahat**

109, Jalan Rahmat 83000 Batu Pahat. Johor

#### Bintulu

No. 313, Lot 3956, Phase 4 Bintulu Parkcity Commerce Square Jalan Tun Ahmad Zaidi / Jalan Tanjung Batu 97000 Bintulu. Sarawak

#### **Ipoh**

Wisma Great Eastern 16, Persiaran Tugu Greentown Ave 30450 Ipoh, Perak

#### Johor Bahru

Wisma Great Eastern 02-01, Blok A Komersil Southkey Mozek Persiaran Southkey 1 Kota Southkey, 80150 Johor Bahru

#### Klang

No. 8 & 10, Jalan Tiara 2A Bandar Baru Klang 41150 Klang, Selangor

#### Kluana

No. 22 & 24 Jalan Md Lazim Saim 86000 Kluang, Johor

#### Kota Bharu

No. S25/5252-T & U Jalan Sultan Yahya Petra 15200 Kota Bharu, Kelantan

#### Kota Kinabalu

Wisma Great Eastern Level 4 & 5, No. 65 Jalan Gaya 88000 Kota Kinabalu, Sabah

#### Kuala Terengganu

2<sup>nd</sup> Floor, 6F Bangunan Persatuan Hin Ann Jalan Air Jernih, 20300 Kuala Terengganu, Terengganu

#### Kuantan

A25, Jalan Dato Lim Hoe Lek 25200 Kuantan, Pahang

#### Kuching

House No. 51, Lot 435 Section 54, KTLD Travilion Commercial Centre Jalan Padungan 93100 Kuching, Sarawak

#### Lahad Datu

Ground & 1st Floor MDLD 3804, Lot 66 Fajar Centre, Jalan Segama 91100 Lahad Datu, Sabah

#### Melaka

No. 23, Jalan PM 15 Plaza Mahkota 75000 Melaka

#### Miri

Lots 1260 & 1261 Block 10, M.C.L.D, Jalan Melayu 98000 Miri. Sarawak

#### Penana

25, Light Street 10200 Penang

#### Sandakan

Lot 5 & 6, Block 40 Lorong Indah 15 Bandar Indah, Phase 7 Mile 4, North Road 90000 Sandakan, Sabah

#### Seremban

101 & 103, Jalan Yam Tuan 70000 Seremban Negeri Sembilan

#### Sibu

No. 10 A-F Wisma Great Eastern Persiaran Brooke 96000 Sibu, Sarawak

#### Taiping

133A, Jalan Barrack 34000 Taiping, Perak

#### Tawau

Ground Floor Wisma Great Eastern Jalan Billian 91000 Tawau, Sabah