Great Love4u Campaign Terms & Conditions

1. The Great Love4u Campaign (“Campaign”) is organised by Great Eastern Life Assurance (Malaysia) Berhad (93745-A) (“Organiser”).

Campaign Period

2. This Campaign runs from 10 October 2019 to 31 December 2019 both dates inclusive (“Campaign Period”).

Eligibility

3. The Campaign is open to all Malaysian citizens and Permanent Residents of Malaysia, aged between nineteen (19) and seventy (70) years next birthday who are the life assured of Great Love4u insurance plan with applications being submitted during the Campaign Period and whose policy is successfully in force by 15 January 2020. (“Eligible Customers”)

4. Eligible Customers shall provide their policyholders’ email addresses at the point of application in order to be eligible to participate in this Campaign.

Campaign Mechanics

5. Subject to these Terms and Conditions, each Eligible Customer will be entitled to ONE (1) e-Voucher (the “Gift”) consisting of:
   a) A Complimentary Health Screening worth RM210;
   For full health screening details, visit full health screening list.

6. Eligible Customers may have more than one Great Love4u insurance plan. However, each Eligible Customer is only limited to one (1) Complimentary Health Screening e-Voucher per person.

7. The Organiser reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Gift if any of the Eligible Customer’s Great Love4u insurance plan is terminated under the free-look period, terminated with refund of premium, surrendered or lapsed for any reason whatsoever, either voluntarily or involuntarily.

8. The following additional terms and conditions shall apply for the Gift:
   a) The Complimentary Health Screening e-Voucher is valid until 31 March 2020;
   b) The Gift will be given in the form of an e-Voucher issued by the Organiser and to be sent via email to the policyholders;
   c) The Eligible Customers will be notified within four (4) weeks after the expiry of the free-look period of 15 days and upon the policy being approved and in force by the Organiser via email or whichever mode deemed to be appropriate by the Organiser for gift redemption (“Gift Redemption Notification”);
d) Eligible Customers are responsible for redeeming the Gift directly at participating merchant’s outlets in listing provided at Gribbles Branch List (“Redemption Outlet”) within the validity period of the e-Voucher. Failure to claim the Gift shall result in the Gift being automatically forfeited and the Organiser, participating merchant and its agents shall have no liability to the Eligible Customers in any aspect whatsoever;

e) Eligible Customers are to contact the participating merchant’s Customer Care-line @ 1300-88-0234 to make an appointment three (3) working days in advance prior redeeming the health screening package;

f) For Gift redemption, Eligible Customers required to present their original Identity Card (“IC”) and valid e-Voucher to the outlet personnel at the point of redemption;

g) The participating merchant reserves the right to reject the Gift redemption for any invalid e-Voucher or failure to provide the required documentations by the Eligible Customers;

h) The participating merchants will provide the Health Screening Report to Eligible Customers directly within seven (7) working days via email or whichever mode deemed to be appropriate by the participating merchants;

i) The Gift is not transferable, nor exchangeable for cash or credit in kind whether in part or in full; and shall not be used in conjunction with any other promotions;

j) Only e-Vouchers with valid Serial Numbers are accepted. Participating merchants reserve the right to reject the redemption for any invalid Voucher;

k) For the avoidance of any doubt, the e-Voucher received by the Eligible Customers can only be used for one application (one time use) only;

l) The Organiser shall be entitled at its sole and absolute discretion to substitute all or any of the Gift with items of equivalent value without having to give any prior notice or reasons to the Eligible Customers;

m) The Organiser assumes no responsibility or liability for any damage, loss, or injury resulting from the acceptance or use of any Gift;

n) The Eligible Customers are responsible for any and all taxes payable as a result of a Gift being awarded (if applicable);

General Terms and Conditions

9. All decisions made by the Organiser in relation to this Campaign including but not limited to the selection of Eligible Customers and forfeiture of Campaign Gift (if any) shall be final, conclusive and binding. No correspondences or appeals will be entertained. The selection of the Eligible Customers shall be in accordance with the Campaign Mechanics and determined at the Organiser's sole and absolute discretion.

10. The Organiser reserves the right at its sole and absolute discretion to substitute the Gift with items of equivalent value at any time without prior notice. The Gift is not transferable, non-refundable and non-exchangeable for cash and will only be presented to Eligible Customers who are able to satisfy the Organiser's Gift redemption requirements as set out herein.

11. The Organiser will not be held liable in the event of non-receipt or delayed delivery of any form of notification to the Eligible Customers. All costs incidental to the Eligible Customers’ participation in the Campaign and redemption and/or usage of the Gift shall be solely borne by the Eligible Customers.

12. The Organiser reserves the right at its sole and absolute discretion, to disqualify any Eligible Customers who is/are in breach of any of the terms and conditions as stated herein. The decision for disqualification is final and the disqualified Eligible Customers will accordingly have no recourse and/or remedy and/or relief against the Organiser in respect of the said disqualification and/or in respect of any matters relating to and/or arising from this Campaign,
including the withdrawal of Gift. In such circumstances, the Organiser reserves the right to deal with the Gift at its sole and absolute discretion.

13. The Organiser reserves the right at its sole and absolute discretion, to disqualify Eligible Customers that is found or suspected of tampering with the Campaign Mechanics or the operation of this Campaign. Any false information provided within the context of the Campaign by the Eligible Customers concerning identity, mailing address, telephone number or email address shall result in the immediate elimination of the participant from the Campaign.

14. Any attempt by any person to damage the website or undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such attempt be made, the Organiser reserves the right to seek damages and any other remedies from such person to the fullest extent permitted by law.

15. If the Campaign is not capable of being administered for any reason, including but not limited to, infection by computer virus, bugs, tampering, unauthorized intervention, any technical failure, communication network failure, hardware and/or software failure, transmission failure, internet line failure and/or otherwise, the Organiser shall not be held liable for the same and the Organiser may, with or without notice, do as it deems fit including but not limited to cancelling and/or suspending this Campaign.

16. The Organiser, its affiliates, subsidiaries, promoters, agents, participating merchant and its staff shall not be held liable in any way for the following: a) any additional expenses incurred by the Eligible Customers for taking part in the Campaign; b) any sort of technical failure; c) intervention by unauthorised parties during the Campaign; d) electronic or human errors in the administration of the Campaign and processing of applications; e) any data entry that is lost, stolen, damaged, wrongly delivered or not received which is not due to the negligence or willful default of the Organiser.

17. The Eligible Customers unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of or arising from their participation in this Campaign, redemption and/or utilization of the Gift.

18. All applications submitted for the Campaign shall become the property of the Organiser. The Organiser reserves the right to use, publish, disclose or display the name, address, photograph, recording, particulars and/or documents of all Eligible Customers for any legitimate purpose as it deems appropriate, including but not limited to advertising and publicity purposes, without compensation to the Eligible Customers (or where applicable, their authorised representatives).

19. The Organiser reserves the right at its sole and absolute discretion to change, cancel, terminate or suspend the Campaign at any time without prior notice. For the avoidance of doubt, any cancellation, termination or suspension by the Organiser of the Campaign shall not entitle the Eligible Customers to any claim or compensation against the Organiser for any or all loss or damage suffered or costs and expenses incurred by the Eligible Customers either directly and/or indirectly arising from or in connection with the cancellation, termination or suspension of the Campaign by the Organiser.
20. The protection of personal data is an important concern to the Organiser. The personal data collected in the entry form and as provided by the Eligible Customers for the purpose of this Campaign will be processed in accordance with the Personal Data Protection Notice of the Organiser as available for viewing at https://www.greateasternlife.com/my/en/terms-and-conditions.html (“PDP Notice”). By participating in the Campaign, the Eligible Customers provide his/her consent to the Organiser processing his/her personal data in the manner set out in PDP Notice and permits the Organiser and/or authorised parties to contact the participant and manage his/her personal data regarding the Campaign and the results of the Campaign. Where the Eligible Customer select to receive marketing materials and communications from the Organiser including for, future events, promotions, products and services, information, and any other marketing and promotional activities, he or she can opt-out from receiving such communications at any time by selecting the “unsubscribe” option in such communication or by contacting the Organiser.

21. The Eligible Customers agree that the Organiser has the right to disclose the Eligible Customers’ information in the event the Organiser believes that such disclosure is necessary to identify, contact or bring legal action against an individual who might cause or may be causing damage to or interfere (whether intentionally or otherwise) with the Organiser’s rights or property, which could be harmed by such activities. The Organiser may also disclose the personal data under the requirements of any law, rules, regulations, codes of practice or guidelines binding on the Company including, without limitation, any applicable regulators, governmental bodies and where otherwise required by law.

22. By participating in this Campaign, the Eligible Customers are taken to have read, understood and agreed to be bound by these Terms and Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right at its sole and absolute discretion to change, amend, add or delete any of these Terms and Conditions at any time, which may be communicated through modes of communication deemed suitable by the Organiser, and without prior notice to the Eligible Customers and the Eligible Customers agree to be bound by such changes.

23. Failure or delay by the Organiser to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision.

24. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia.

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