

THE OVERSEAS ASSURANCE CORPORATION LIMITED

(Incorporated in Singapore)
(Company Registration No. 192000003W)

CORPORATE GOVERNANCE REPORT FOR FY2013

The Board of Directors and Management of The Overseas Assurance Corporation Limited (“OAC” or the “Company”) place great importance on high standards of corporate conduct and are committed to promoting and maintaining values which emphasise integrity, honesty and proper conduct at all times in the business operations and dealings of the Company.

The Company adopts corporate governance practices which are in conformity with the Insurance (Corporate Governance) Regulation 2013 (“CG Regulations”) and the corporate governance guidelines issued by the Monetary Authority of Singapore (“MAS”) on 3 April 2013 which are applicable to direct insurers which are incorporated in Singapore (the “CG Guidelines”). The CG Guidelines comprise the Code of Corporate Governance 2012 (the “Code”) for companies listed on the Singapore Exchange Securities Trading Limited (“SGX-ST”) and supplementary principles and guidelines added by MAS to take into account the unique characteristics of the business of banking and insurance. As the Company is a “Tier 2 insurer” under the CG Regulations, the Company is exempted from complying with provisions in the CG Regulations which are related to composition requirements for Board and Board Committees until 2016.

The Company is a wholly-owned subsidiary of Great Eastern Holdings Limited (“GEH”). As GEH, being listed on SGX-ST, adopts corporate governance practices which are in conformity with the Code and is a regulated financial holding company, the Company’s corporate governance practices are also aligned with the practices of its holding company, GEH.

THE BOARD’S CONDUCT OF AFFAIRS

Board’s responsibilities and accountability

The Company’s Board provides strategic direction to the Company and its principal role and functions include the following:

- (a) reviewing and approving the overall business strategy, developed and recommended by Management;
- (b) ensuring that decisions and investments are consistent with the long-term strategic goals;
- (c) ensuring that obligations to shareholders and others are understood and met;
- (d) ensuring that the necessary resources are in place for the Company to meet its objectives;
- (e) ensuring that the Company is operated so as to preserve its financial integrity and in accordance with policies approved by the Board;
- (f) reviewing any transaction for the acquisition or disposal of assets that is material to the Company;
- (g) providing oversight in ensuring that the risk appetite and activities of the Company are consistent with the strategic intent, operating environment, effective internal

- controls, capital sufficiency and regulatory standards;
- (h) overseeing, through the Audit Committee, the quality and integrity of the accounting and financial reporting systems, disclosure controls and procedures and internal controls;
 - (i) overseeing, through the Risk Management Committee (formerly known as the Risk and Investment Committee), the establishment and operation of an independent risk management system, the adequacy of the risk management function and the quality of the risk management processes and systems;
 - (j) overseeing the succession planning for key senior executive positions within the Company and selection and appointment of executive officers, as deemed necessary;
 - (k) establishing corporate values and standards, emphasising integrity, honesty and proper conduct at all times, with respect to internal dealings and external transactions, including situations where there are potential conflicts of interests;
 - (l) providing a balanced and understandable assessment of the performance, position and prospects of the Company, including reports to regulators;
 - (m) overseeing the design and operation of an appropriate remuneration framework of the Directors and executive officers, taking into account remuneration principles, practices and standards that may be specified by MAS from time to time;
 - (n) reviewing Management's performance and ensuring that Management formulates policies and processes to promote fair practices and high standards of business conduct by staff; and
 - (o) maintaining records of all Board and Board Committee meetings, in particular, records of discussions on key deliberations and decisions taken.

The Company has adopted internal guidelines on matters which require Board approval. Matters requiring Board approval include overall business strategy and direction, significant policies governing the operations of the Company, strategic or significant acquisitions, investments and divestments by the Company, corporate restructuring, major corporate initiatives and other activities of a significant nature, dividend policy and dividend declaration, and the financial statements of the Company.

Board Committees

The Board has established two Board committees ("Board Committees") to assist it in carrying out more effectively its oversight of the operations and business affairs of the Company, being the Audit Committee and the Risk Management Committee. Both the Board Committees have been constituted with clear Board-approved written terms of reference.

The Company's Board Committees in carrying out their responsibilities in accordance with their respective terms of reference are also actively engaged in assisting the Board to ensure compliance with good corporate governance practices by the Company. Details of the roles and principal responsibilities of the Board Committees are set out in the relevant sections on the respective Board Committees in this Report. Minutes of all Board Committee meetings, which provide a fair and accurate record of the discussions and the key deliberations and decisions taken during the meetings, are maintained, and are circulated to the Board on a regular basis.

Meetings and Directors' attendance

The Board meets regularly during the year, to review the business performance and key activities of the Company presented by Management, and to consider business proposals of a significant nature. Decisions are taken objectively in the interests of the Company. The Board works with Management to achieve this and the Management remains accountable to the Board. Where warranted by particular circumstances, *ad hoc* Board or Board Committee meetings will be convened. In 2013, the Board held seven scheduled Board meetings. Meetings of the Board and Board Committees via telephone or video conference are permitted.

The number of meetings of the Board and Board Committees held in 2013 and the attendance of the Directors at those meetings are tabulated below.

Directors' attendance at Board and Board Committee meetings in 2013

Name of Director	Board No. of Meetings Scheduled		Audit Committee No. of Meetings Scheduled		Risk Management Committee No. of Meetings Scheduled	
	Held	Attended	Held	Attended	Held	Attended
Fang Ai Lian ⁽¹⁾	7	7	4	4	6	6
Christopher Wei	7	7	–	–	6	6
Cheong Choong Kong ⁽²⁾	7	7	–	–	–	–
Norman Ip ⁽³⁾	7	7	4	4	2	2
Lee Chien Shih ⁽²⁾	7	7	–	–	–	–
Tan Yam Pin ⁽²⁾	7	7	4	4	–	–
Samuel N Tsien ⁽²⁾	7	6	–	–	6	6
Lee Seng Wee ⁽⁴⁾	2	2	–	–	–	–

Notes:

⁽¹⁾ Ceased to be Chairman of the Risk Management Committee with effect from 1 January 2014 but continued to be a Member of the Risk Management Committee.

⁽²⁾ Resigned as a Director with effect from 1 January 2014.

⁽³⁾ Ceased as Member of Risk Management Committee with effect from 17 April 2013.

⁽⁴⁾ Retired as Director with effect from 17 April 2013.

Directors' attendance at two Board sessions without Management is not included in the above table.

The number of meetings indicated in "Held" above reflects the number of meetings held during the time the respective Directors held office.

BOARD COMPOSITION AND GUIDANCE

Board Membership

The Company's present Board of five Directors comprises a non-executive Chairman, Mrs Fang Ai Lian, three other non-executive Directors and an Executive Director and Group Chief Executive Officer ("Group CEO"), Mr Christopher Wei. The three other non-executive Directors are Mrs Mimi Ho, Mr Norman Ip and Mr Quah Wee Ghee.

Mr Lee Seng Wee retired as a Director following the conclusion of the AGM on 17 April 2013. Mrs Mimi Ho and Mr Quah Wee Ghee joined the Board on 1 January 2014. Dr Cheong Choong Kong, Mr Lee Chien Shih, Mr Tan Yam Pin and Mr Samuel N Tsien resigned as Directors with effect from 1 January 2014.

All appointments and re-appointments of Directors of the Company have to be approved by

MAS. A formal letter of appointment is sent to every new Director.

Key information on Directors

The key information on each Director and details of their membership in the various Board Committees are set out in this Report. Directors' interests in shares and share options in the Company and in the Company's ultimate parent company, Oversea-Chinese Banking Corporation Limited ("OCBC Bank"), and other related corporations are disclosed in the Directors' Report that accompanied the Company's financial statements for the year ended 31 December 2013. The Company does not grant share options to non-executive Directors of the Company. The Directors do not hold shares in the Company or the Company's subsidiaries.

Board Composition and Independence

An independent Director of the Company is one who has no relationship with the Company, its related companies or its officers that could interfere, or be reasonably perceived to interfere, with the exercise of the Director's independent business judgment with a view to the best interests of the Company. The length of service on the Board is also taken into consideration when assessing Directors' independence on the Board.

The CG Guidelines require that there should be a strong and independent element on the Board, with independent Directors making up at least one-third of the Board and this independent element should be able to exercise objective judgment on corporate affairs independently, in particular, from Management.

The Company's independent Directors are currently Mrs Fang Ai Lian, Mrs Mimi Ho, Mr Norman Ip and Mr Quah Wee Ghee. Mr Christopher Wei is the executive Director and Group CEO of the Company and hence is considered a non-independent Director.

The Board is of the view that the current Board size facilitates effective decision making, taking into account the scope and nature of the operations of the Company.

The Board members of the Company are from diverse backgrounds and qualifications, and bring a wide range of commercial and financial experience to the Board. Collectively, they provide the necessary business acumen, knowledge, capabilities and core competencies to the Company, including industry knowledge in insurance (including key products and customers) and actuarial science, investment and asset management (including real estate and property), knowledge in banking, accounting, finance, strategy formulation, management experience, risk management and familiarity with regulatory requirements. The diversity of experience and competencies of the Directors enhance the effectiveness of the Board in discharging its responsibilities.

With the knowledge, objectivity and balance contributed by the non-executive Directors, they constructively challenge and help develop proposals on strategy and review the performance of Management against agreed goals and objectives and monitor the reporting of performance.

The non-executive Directors met twice during the year without the presence of Management to discuss matters such as the performance and effectiveness of Management.

CHAIRMAN AND CHIEF EXECUTIVE OFFICER

The roles of the Chairman, Mrs Fang Ai Lian, and the Group CEO, Mr Christopher Wei, are distinct and separate, with a clear division of responsibilities between them to ensure an appropriate balance of power, increased accountability and greater independence in

decision making. The Company has Board-approved internal guidelines setting out the scope of authority of the Chairman and the Group CEO. The Chairman and the Group CEO are not related to each other.

The principal responsibilities of the Chairman include leading the Board to ensure its effectiveness on various aspects of the Board's role, approving the meeting agenda of the Board, monitoring the quality and timeliness of the flow of information from Management to the Board and promoting effective communication with shareholders. The Chairman also facilitates robust discussions and deliberations in Board meetings, encourages constructive relations between executive and non-executive Directors and between the Board and Management and promotes high standards of corporate governance with the full support of the other Directors, the Company Secretary and Management.

The Group CEO manages the Company and oversees the Company's operations and implementation of the Company's strategies, plans and policies to achieve planned corporate performance and financial goals. His management of the Company's businesses, including implementing the Board's decisions, is carried out with the assistance of the senior management executives of the Company. Collectively, they are responsible for the day-to-day operations and administration of the Company, ensuring, *inter alia*, operational and organisational efficiency, profitable performance of the operating units, regulatory compliance, good corporate governance and effective risk management.

The Board has not appointed a Lead Independent Director as the Chairman and Group CEO are already separate persons, are not related to each other and are not both part of the same executive management team. The Chairman, a non-executive Director, performs an effective check and balance on management. As part of its continuous assessment of corporate governance standards, the Board will appoint one when the board situation warrants it.

PROCESS FOR APPOINTMENT OF NEW DIRECTORS

The Company does not have a Nominating Committee.

The Board is responsible for identifying candidates, reviewing and approving nominations or re-nominations of Directors on the Board and Board Committees.

The process includes reviewing proposals for the appointment of new Directors and assessing suitable candidates taking into account their track record, age, financial experience, capabilities, skills and other relevant factors such as their professional qualifications, integrity, financial and commercial business experience and field of expertise relevant to the Company, potential to contribute to the effectiveness of the Board and to complement the skills, knowledge and expertise of the Board.

Re-nomination of Directors

All Directors of the Board are required to submit themselves for re-nomination and re-election at regular intervals, at least once every three years. At each annual general meeting ("AGM") of the Company, one-third of the Directors, being those who have served longest in office since their re-election, are required to retire by rotation in accordance with the Company's Articles of Association. Retiring Directors are eligible for re-election when re-nominated by the Board, taking into account the Directors' attendance at meetings, their expertise, knowledge and commitment, and their contributions to Board discussions and to the effectiveness of the Board.

Board Orientation and Training

Newly-appointed Directors will be apprised of their statutory duties and obligations and issued a Director's orientation kit which will include key information on the Company and terms of reference of the Board and Board Committees. As part of the induction programme for new Directors, Management will brief new Directors on the Company's principal activities, in particular, the insurance business and the induction programme will be tailored to the specific development needs of the new Director. The Company constantly reviews and improves on the contents of such briefings to new Directors to take into account any new legislative changes which affect the Directors and to enable them to have a more comprehensive understanding of the Company, the insurance business and practices, and relevant regulatory requirements and the financial statements of an insurance company.

The Board ensures there is a continuous professional development programme for all Directors, to ensure that they are equipped with the appropriate skills and knowledge to perform their roles on the Board and Board Committees effectively. The Directors are continually updated on developments affecting the insurance industry. From time to time, the Company organises talks, seminars or presentations by external professionals, consultants or Management on topics relevant to the insurance industry and provides updates on developments in the industry locally and in other developed countries. A reference library containing publications and materials relating to the insurance industry and other relevant publications has been set up for Directors and industry-related or topical articles are regularly circulated to Directors as part of the Company's continuous development programme for Directors. Continuing training and development programmes for Directors are more flexible and Directors may attend appropriate courses, conferences and seminars conducted by professional bodies within the industry or other external professional organisations including programmes conducted by the Singapore Institute of Directors where relevant.

The Company funds the training and development programmes for existing and new Directors that it arranges.

BOARD PERFORMANCE

The Board has an annual performance evaluation process to assess the effectiveness of the Board, Board Committees and each Director's contributions. This process is similar to that of the Company's holding company, GEH. This annual assessment process consists principally of evaluation by and feedback from each Director. Each Director evaluates the performance of the Board and Board Committees and conducts a self-assessment and a peer-assessment of the other members of the Board. Such assessments are made against established performance criteria consistent with those approved by the Board and used in the previous year. Aon Hewitt Singapore Pte Ltd is engaged to facilitate the process, provide industry benchmarks and maintain confidentiality of results.

Directors are expected to set aside adequate time for their oversight of matters relating to the Company. The Company has established guidelines on meeting attendance and the extent of other appointments outside the Company that a Director may assume. Generally, a Director who has full-time employment in any organisation shall have appointments in no more than three other listed companies, while a Director who does not have any full-time employment shall have appointments in no more than six other listed companies. The Board annually assesses each Director's attendance record and degree of participation at meetings.

ACCESS TO INFORMATION

The Board members are provided with relevant and timely information by Management on

matters to be discussed or considered at meetings of the Board and Board Committees. In respect of matters for approval, information furnished by Management usually includes background explanatory information, relevant facts and/or analysis to support the proposal, implications or merits of the case, risk analysis and mitigating strategies, the budget (if applicable) and Management's recommendation. The senior management executives who can provide additional information and insight or provide clarifications to queries raised are usually present at the meeting during discussion on such matters. Occasionally, external consultants engaged on specific projects may also be invited to brief the Board. All Board and Board Committee members have unfettered access to information which the Company is in possession of or has access to, for the purpose of carrying out their responsibilities.

Information furnished to the Board on an ongoing basis includes the monthly financials and the quarterly reports prepared on a GEH Group basis which includes the financial performance of the Company, with explanations of material variances between actual results and the business plan/budget. Management also provides the Board with information on potentially material risks facing the business including credit, market, liquidity and operational risks.

Directors have separate and independent access to the Company Secretary and to senior management executives of the Company at all times.

The Company Secretary attends all Board meetings and prepares minutes of Board proceedings. She assists the Chairman to ensure that appropriate Board procedures are followed and that applicable regulations are complied with. Under the direction of the Chairman, she ensures good information flows within the Board and Board Committees and between senior management and non-executive Directors. The Company Secretary also facilitates the orientation of new Directors and professional development of Directors as required. The appointment and removal of the Company Secretary is considered to be a matter for the Board as a whole.

The Directors may take independent professional advice as and when necessary to enable them to discharge their duties effectively, at the expense of the Company, as applicable. Similarly, the Board and each Board Committee may obtain the professional advice that it requires to assist in its work.

PROCEDURES FOR DEVELOPING REMUNERATION POLICIES, LEVEL AND MIX OF REMUNERATION AND DISCLOSURE ON REMUNERATION

The Company does not have a Remuneration Committee.

On an annual basis, the Board:

- (1) approves a fee structure for Directors' fees, as well as the framework of remuneration of the Chief Executive Officer ("Singapore CEO") and senior management executives reporting directly to the Singapore CEO. Such framework covers all aspects of remuneration including salaries, allowances, bonuses, share options and other incentives and benefits;
- (2) approves the remuneration package for the Singapore CEO and senior management executives reporting directly to the Singapore CEO; and
- (3) ensures that the Company's remuneration policies and practices are aligned with the approved framework and that remuneration packages are appropriate to attract, retain and motivate the Singapore CEO and senior management executives without being excessive.

In approving remuneration, the Board ensures that the remuneration policies are in line with the Company's strategic objectives and corporate values, and do not give rise to conflicts between the objectives of the Company and the interests of executive officers and executive Directors.

The Board members are well-versed in executive compensation matters, given their extensive experience in senior corporate positions and major appointments. They also have access to expert advice from external independent compensation consultants, where necessary. The Board will ensure that existing relationships, if any, between the Company and its appointed remuneration consultants will not affect the independence and objectivity of the remuneration consultants.

In 2013, Towers Watson provided independent advisory services on the GEH Group's compensation framework to ensure greater alignment of pay policies and practices with market and regulatory standards, and on its staff benefits program. Towers Watson is not related to the Company and the Company is not aware of any business or personal relationships between Towers Watson and the Company's Directors and key management executives.

Remuneration of non-executive Directors

The non-executive Directors are paid Directors' fees, which take into account factors such as the Directors' contributions, effort and time spent, attendance at meetings and the frequency of meetings, the respective responsibilities of the Directors including the Board Committees on which they serve, market practices and the need to pay competitive fees to attract, retain and motivate Directors. No Director is involved in deciding his own remuneration.

The Board performs an annual review of the fee structure for Directors' fees and of the computation of the aggregate Directors' fees based on the Board-approved fee structure. The Directors' fees proposed by the Board each year are subject to the shareholder's approval at the Company's AGM.

Remuneration policy in respect of Executive Director and key senior management executives

The objective of the remuneration policy is to attract, motivate, reward and retain quality personnel.

The Group CEO, being an Executive Director of the Company, is not paid a Director's fee, but receives a remuneration package comprising a basic component, a variable performance-related component, long-term incentives and benefits-in-kind. The remuneration of the Group CEO and the key senior management executives who report directly to the Group CEO, are reviewed annually by GEH's Remuneration Committee, based on the approved remuneration framework.

In such annual reviews, the Board takes into consideration factors such as market competitiveness and market benchmark, and that the remuneration is commensurate with individual performance and contribution. The Board also takes into account the time horizon of risks, such as ensuring that variable compensation payments shall not be finalised over short periods when risks are realised over long periods.

The annual budget for salary increment, performance-related variable bonus and long-term incentives is submitted to the Board for its approval.

As a consequence of the financial crisis in recent years, financial institutions globally have been reviewing compensation practices to reduce incentives that encourage excessive risk

taking. While the Company has compensation practices that take into account the principles and implementation standards issued by the Financial Stability Forum for Sound Compensation Practices, it continues to review its compensation practices on an ongoing basis to further ensure that decisions made are conducive to sustained business performance. In its deliberations, the Board also takes into account the remuneration principles, practices and standards that may be specified by MAS from time to time.

The Company does not provide any termination, retirement and post-employment benefits to its Executive Director and key management personnel.

Disclosure on Directors' remuneration

The total Directors' remuneration from the Company in respect of the financial year ended 31 December 2013 ("FY2013") is shown in the table below. Non-executive Directors will be paid Directors' fees totalling \$101,593 in respect of FY2013, subject to approval at the forthcoming AGM. For the financial year ended 31 December 2012, non-executive Directors were paid Directors' fees totalling \$105,225.

Directors' remuneration for FY2013

Name of Director	Total Remuneration \$'000	Salary and Fees \$'000	Bonuses ⁽¹⁾ \$'000	Long-term incentives ⁽²⁾ \$'000	Benefits-in-kind ⁽³⁾ \$'000
Non-executive Directors					
Fang Ai Lian	41.3	41.3	-	-	-
Cheong Choong Kong ⁽⁴⁾	8.1	8.1	-	-	-
Norman Ip	13.8	13.8	-	-	-
Lee Chien Shih ⁽⁴⁾	8.1	8.1	-	-	-
Tan Yam Pin ⁽⁴⁾	15.3	15.3	-	-	-
Samuel N Tsien ⁽⁴⁾	12.6	12.6	-	-	-
Lee Seng Wee ⁽⁵⁾	2.4	2.4	-	-	-
Executive Director					
Christopher Wei ⁽⁶⁾	4,265.0	1,100.0	1,417.0	1,417.0	331.0

Notes:

- ⁽¹⁾ Bonuses comprise variable bonus paid in 2013 and long-term incentive take-out.
- ⁽²⁾ Represents fair value of share options granted under the OCBC Share Option Scheme 2001 and award of deferred shares under the OCBC Deferred Share Plan.
- ⁽³⁾ Represents non-cash component and comprises housing, car, club, insurance benefits and employer's contribution to the Central Provident Fund.
- ⁽⁴⁾ Resigned as Director with effect from 1 January 2014.
- ⁽⁵⁾ Retired as Director with effect from 17 April 2013.
- ⁽⁶⁾ Mr Wei's remuneration is shown on a GEH Group-wide basis.

After careful consideration, the Company has decided not to disclose information on the names and remuneration of the top five key management executives as the disadvantages to the Company's business interests would far outweigh the benefits of such disclosure, in view of the disparities in remuneration in the industry and the competitive pressures that are likely to result from such disclosure.

None of the Directors or the Group CEO had immediate family members who were employees of the Company and whose remuneration exceeded \$50,000 in 2013.

Share-based incentives

The Company does not have any share option scheme or share plan in place. Instead, the Company's ultimate holding company, OCBC Bank, grants share options pursuant to the OCBC Share Option Scheme 2001 and awards shares pursuant to the OCBC Deferred Share Plan to selected senior executives of the Company.

Details of the share options and share awards granted to the Company's eligible executives are disclosed in the financial statements. Further details of the above share option scheme and share plan are set out in the Company's financial statements and in OCBC Bank's Annual Report.

ACCOUNTABILITY

As the Company is wholly-owned by GEH, the Board is also responsible for providing to GEH, a balanced and understandable assessment of the performance, position and prospects of the Company, including periodic financial statements and other reports.

To keep Board members informed and updated, Management provides the Board with monthly financial updates on the performance and position of the Company. The Board is also updated on any significant events that have occurred or affected the industry during the year.

AUDIT COMMITTEE

The Audit Committee is required to comprise at least three non-executive Directors, all of whom are independent from management and business relationships, and at least a majority of Directors (including the Audit Committee Chairman) who are independent Directors.

The Audit Committee at the date of this Report comprises three Directors, being Mrs Mimi Ho (Chairman), Mrs Fang Ai Lian and Mr Norman Ip. Mrs Mimi Ho was appointed Chairman of the Audit Committee with effect from 1 January 2014. Mr Tan Yam Pin ceased to be Chairman and member of the Audit Committee with effect from 1 January 2014. All the Audit Committee members are independent and non-executive Directors.

Members of the Audit Committee are appropriately qualified to discharge their responsibilities. All the Audit Committee members have relevant accounting and auditing experience and financial management knowledge and experience. The Audit Committee members keep abreast of relevant changes through regular updates from the external auditor, on changes to accounting standards and issues which have a direct impact on the financial statements. The Audit Committee carries out functions prescribed in Section 201B(5) of the Companies Act (Chapter 50), the CG Regulations and the CG Guidelines and operates within Board-approved written terms of reference which set out the Audit Committee's authority and duties.

The Audit Committee has explicit authority to investigate any matter within its terms of reference and has the full co-operation of and access to Management. The Audit Committee has full discretion to invite any Director or senior management executive to attend its meetings. It has resources to enable it to discharge its functions properly.

The Audit Committee held four meetings in 2013, and its members' attendance at these meetings is disclosed in this Report. The Audit Committee meetings were attended by the internal and external auditors, the Group CEO and certain senior management executives, including the Group Chief Financial Officer, Singapore CEO and Chief Financial Officer.

The functions performed by the Audit Committee and details of the Audit Committee's

activities during FY2013 included the following:

1. Reviewed with the internal auditor –
 - 1.1 their audit plans, their evaluation of the system of internal controls and their audit reports;
 - 1.2 the scope and results of the internal audits; and
 - 1.3 the assistance given by the officers of the Company to the auditors.
2. Reviewed with the external auditor –
 - 2.1 the audited financial statements of the Company for the financial year for submission to the Board for consideration and approval thereafter;
 - 2.2 their scope and overall audit procedures and cost effectiveness, and their independence and objectivity taking into consideration factors including the nature and extent of non-audit services provided by them;
 - 2.3 the implications and impact on the financial statements of proposed implementation of new financial reporting standards and any changes in accounting policies and regulatory requirements; and
 - 2.4 any significant financial reporting issues, to ensure the integrity of the financial statements of the Company.
3. Reviewed the findings of the internal and external auditors on their reviews of the adequacy and effectiveness of the internal controls of the Company, including financial, operational, compliance and information technology controls and systems established by Management.
4. Reviewed the effectiveness of the internal audit functions of the Company.
5. Performed the review of the independence of the external and internal auditors.
6. Made recommendations to the Board on the re-appointment of the external auditor and approved the remuneration and terms of engagement of the external auditor.

The GEH Group undertook a review of all relationships between the GEH Group and the external auditor (including non-audit services provided by the external auditor) for FY2013, and is satisfied that the provision of such non-audit services would not, in its opinion, affect the independence of the external auditor.

Taking into account the aforesaid and other factors such as the size and complexity of the Company and the adequacy of resources and experience of the external auditor, Messrs Ernst & Young LLP, the Audit Committee has nominated the re-appointment of Messrs Ernst & Young LLP at the forthcoming AGM.

The Company has also instituted a whistle-blowing policy whereby staff of the Company may raise concerns about possible improprieties in matters of financial reporting or other matters in confidence. Concerns expressed anonymously will be considered and investigated on the basis of their merits. The Audit Committee ensures that arrangements are in place for the independent investigation of such matters and for appropriate follow-up action. If fraud is determined, appropriate remedial action will be taken and the Audit Committee updated regularly on its status. The whistle-blower will have protection against reprisals provided he

has acted in good faith.

The Audit Committee, in performing its functions, met at least annually with the internal and external auditors in separate sessions without the presence of Management, to consider any other matters which may be raised privately. The auditors, both internal and external, have unrestricted access to the Audit Committee, and to information and such persons within the Company as necessary to conduct the audit.

INTERNAL CONTROLS

The Company has in place, self-assessment processes for all business units to assess and manage the adequacy and effectiveness of their internal controls, and their level of compliance with applicable rules and regulations. The results of evaluations are reviewed by senior management. The Board has received assurance from the Group CEO and Group Chief Financial Officer on the effectiveness of the Company's risk management and internal control systems, and that the financial records have been properly maintained and the financial statements give a true and fair view of the Company's operations and finances.

Based on the internal controls established and maintained by the Company, work performed by the internal and external auditors, and reviews performed by Management and various Board Committees, the Board, with the concurrence of the Audit and Risk Management Committees, is of the opinion that the system of internal controls, including financial, operational, compliance and information technology controls and risk management systems, were adequate as at 31 December 2013, to address the risks which the Company considers relevant and material to its operations.

The system of internal controls provides reasonable, but not absolute, assurance that the Company will not be adversely affected by any event that could be reasonably foreseen as it strives to achieve its business objectives. However, the Board also notes that no system of internal controls can provide absolute assurance in this regard, or absolute assurance against the occurrence of material errors, poor judgment in decision-making, human error, losses, fraud or other irregularities.

INTERNAL AUDIT

The internal audit function ("Group Audit") serves to provide the Board and Management with an independent appraisal of the reliability, adequacy and effectiveness of the internal controls established by Management, to ensure that transactions are promptly and accurately recorded and that the Company's assets are safeguarded. Group Audit resides in-house and is independent of the activities it audits. Its terms of reference are approved by the Audit Committee.

Group Audit adopts a risk-based approach where audit work is prioritised and scoped according to an assessment of risk exposures, including not only financial risks, but operational, technology, compliance and strategic risks as well. The work undertaken by Group Audit involves the assessment of the adequacy and effectiveness of the Company's risk management and internal control environment, including ascertaining if the internal controls are sufficient in ensuring prompt and accurate recording of transactions and the adequate safeguarding of assets. Reviews conducted by Group Audit also focus on the Company's compliance with relevant laws and regulations, adherence to established policies and whether Management has taken appropriate measures to address control deficiencies.

The Chief Internal Auditor reports primarily to the Chairman of the Audit Committee and administratively to the Group CEO. The Chief Internal Auditor's annual remuneration, appointment and removal is approved by the Audit Committee.

Group Audit is staffed by executives with the relevant qualifications and experience, and the Audit Committee ensures that Group Audit is adequately resourced. Group Audit has unfettered access to the Board, the Audit Committee and senior management, where necessary, and has the right to seek information and explanations. Group Audit meets or exceeds the Standards for the Professional Practice of Internal Auditing of The Institute of Internal Auditors.

During the year, Group Audit carried out audits on selected significant business units in the Company, including an audit review of the IT systems. Group Audit's summary of major findings and recommendations and Management's related responses were discussed at the Audit Committee meetings. The Audit Committee ensures that procedures are in place to follow up on the recommendations by Group Audit in a timely manner and to closely monitor any outstanding issues. The Audit Committee also reviews annually the adequacy and effectiveness of the internal audit function.

RISK MANAGEMENT COMMITTEE AND RISK MANAGEMENT

The Risk Management Committee is required to comprise at least three Directors, a majority of whom (including the Chairman of the Risk Management Committee) are non-executive Directors. The CG Guidelines further stipulate that the members of this committee should be appropriately qualified to discharge their duties, with at least two having the relevant technical financial sophistication in risk disciplines or business experiences.

The Risk Management Committee at the date of this Report comprises three Directors. They are Mr Quah Wee Ghee (Chairman), Mrs Fang Ai Lian and Mr Christopher Wei. Except for the Group CEO, Mr Christopher Wei, the other two members are non-executive Directors and all members have the relevant technical financial sophistication in risk disciplines or business experience to enable them to discharge their duties effectively. Mr Quah Wee Ghee was appointed the Chairman of the Risk Management Committee with effect from 1 January 2014 and Mrs Fang Ai Lian continued to be a member of the Risk Management Committee.

The Risk Management Committee is responsible for the oversight of market, credit, liquidity, insurance, operational, technology, regulatory and compliance risks. It reviews the overall risk management philosophy, being the risk profile, risk tolerance level and risk and capital management strategy, guided by the overall corporate strategy and risk appetite as set and approved by the Board. The Risk Management Committee also assists the Board in monitoring the effectiveness and adequacy of the risk management processes and systems set up by the Company.

The Risk Management Committee performs its functions pursuant to its Board-approved written terms of reference. Such terms of reference include the review and approval or endorsement of frameworks, major policies, charters and strategies for effective risk management relating to risk management, investment management, asset-liability management and liability management activities. The terms of reference also include major risk management initiatives, and approval of significant investment, property and other financial transactions that exceed the authorisation limits of the Management Committees that the Risk Management Committee oversees. Material investment-related activities and transactions are reviewed and approved by the Risk Management Committee and reported to the Board for information or for endorsement or approval, as applicable.

The Risk Management Committee endorses the appointment and annual appraisal of the Group Chief Risk Officer, who reports directly to the Risk Management Committee and the Group CEO. The appointment of the Group Chief Risk Officer also requires the prior approval of MAS.

The Group Chief Risk Officer is responsible for managing the Group's risk management systems and establishing processes of identifying, assessing, measuring, controlling, mitigating, monitoring and reporting risks.

The Group Risk Management Department has adequate resources and is staffed by experienced and qualified employees who are sufficiently independent to perform their duties objectively. The Group Risk Management Department regularly engages senior management to develop enterprise-wide risk controls and risk mitigation procedures.

The Risk Management Committee held a total of six meetings in 2013.

The Company's enterprise risk governance, risk management objectives and policies and other pertinent details are disclosed in the notes to the financial statements.

COMMUNICATION WITH SHAREHOLDERS

The Company recognises that regular, effective, timely and fair communication with its shareholder, GEH, is essential to enable the shareholder to make informed decisions about the Company. The Company ensures that timely and adequate disclosures of material information on the Company are available to its shareholder, including periodic financial results with balanced and comprehensive assessments of the performance and position of the Company.

One of the key roles of the Group's Corporate Communications Department is to keep the market apprised of the Company's major corporate developments through regular media releases, briefings and meetings with the media. The public can access the website of the Company for media releases and other corporate information on the Company.

SHAREHOLDER RIGHTS AND CONDUCT OF SHAREHOLDER MEETINGS

For the Company's AGM, separate resolutions are set out on distinct issues, such as the proposed re-appointment or re-election of Directors, proposed Directors' fees and recommendation of final dividend. The Company does not "bundle" resolutions, unless the resolutions are interdependent and linked so as to form one significant proposal.

RELATED PARTY TRANSACTIONS

The Company has implemented policies and procedures on related party transactions covering the definitions of relatedness, limits applied, terms of transactions, and the authorities and procedures for approving and monitoring such transactions. All related party transactions are conducted on reasonable commercial terms and in the ordinary course of business. The terms and conditions of such transactions are carried out on an arm's length basis. Directors with conflicts of interest are excluded from the approval process of granting and managing related party transactions. Material related party transactions are reported to the Audit Committee for review and to the Board for approval.

ETHICAL STANDARDS

The Directors and Management are committed to promoting and maintaining values which emphasise integrity, honesty and proper conduct at all times in the business operations and dealings of the Company. The Company has adopted a Code of Conduct which sets out the guiding principles and minimum standards expected of its employees such as the highest standards of ethical conduct and professional integrity. The Code of Conduct also provides guidance on areas such as responsible stewardship of the Company's resources, the Company's position against fraudulent conduct, conflicts of interests and the appropriate disclosures to be made, and maintaining confidentiality of information. The Code of Conduct

is available on the Company's staff intranet.

As the Company treats feedback and complaints from its customers seriously, the Company has instituted channels whereby customers may provide feedback or complaints. The Company aims to resolve feedback and complaints professionally and fairly in accordance with the service standards indicated on its website.

THE OVERSEAS ASSURANCE CORPORATION LIMITED

(Incorporated in Singapore)
(Company Registration No. 192000003W)

CORPORATE INFORMATION

BOARD OF DIRECTORS

Fang Ai Lian (Mrs), Chairman

Christopher Wei, Group CEO

Mimi Ho (Mrs)

Norman Ip

Quah Wee Ghee

REGISTERED OFFICE

1 Pickering Street #16-01

Great Eastern Centre

Singapore 048659

Telephone : +65 6248 2000

Facsimile : +65 6438 3889

Website: greateasternlife.com

Email: wecare-sg@greateasternlife.com

AUDIT COMMITTEE

Mimi Ho (Mrs), Chairman

Fang Ai Lian (Mrs)

Norman Ip

AUDITOR

Ernst & Young LLP

One Raffles Quay

North Tower, Level 18

Singapore 048583

Partner In Charge: Mak Keat Meng

(from financial year 2013)

RISK MANAGEMENT COMMITTEE

Quah Wee Ghee, Chairman

Fang Ai Lian (Mrs)

Christopher Wei

CEO (SINGAPORE)

Khoo Kah Siang

APPOINTED ACTUARY

Cheung Kwok Kei

COMPANY SECRETARY

Jennifer Wong Pakshong

As at 31 March 2014

BOARD OF DIRECTORS

FANG AI LIAN **Chairman**

Mrs Fang was appointed a Director and Chairman of the Board of The Overseas Assurance Corporation Limited (the “Company”) on 15 April 2008 and was last re-elected as the Company’s Director on 18 April 2012. She was appointed Chairman of Great Eastern Holdings Limited (“GEH”) and The Great Eastern Life Assurance Company Limited (“GEL”) on 15 April 2008, and Great Eastern Life Assurance (Malaysia) Berhad (“GELM”) and Overseas Assurance Corporation (Malaysia) Berhad (“OACM”) on 3 June 2008. She also serves as a Director in several companies, including Oversea-Chinese Banking Corporation Limited (“OCBC Bank”), Banyan Tree Holdings Limited, Singapore Telecommunications Limited, Metro Holdings Limited and MediaCorp Pte Ltd. She is the Chairman of the Singapore Business Federation’s Board of Trustees and a Member of the Singapore University of Technology and Design’s Board of Trustees. She was previously a Member of the Governing Board of Duke-NUS Graduate Medical School of Singapore (until 1 January 2012). Mrs Fang was formerly Chairman of Ernst & Young, from which she retired after a 34-year career.

Mrs Fang is a Fellow of the Institute of Chartered Accountants in England and Wales and the Institute of Certified Public Accountants of Singapore and a Member of the Malaysian Institute of Certified Public Accountants.

CHRISTOPHER WEI **Group Chief Executive Officer**

Mr Wei was appointed to the Company’s Board on 10 February 2011 upon his appointment as the Group Chief Executive Officer of the Company, GEH and GEL with effect from 10 February 2011. He was last re-elected as the Company’s Director on 18 April 2012. He is a Director of GEH, GEL, GELM, OACM, Great Eastern Financial Advisers Private Limited and Deputy Chairman of Lion Global Investors Limited. Mr Wei is also a Director of Singapore Reinsurance Corporation Ltd.

Since joining the Company, Mr Wei has set new strategic directions for the Great Eastern Group and refreshed the Company’s customer value proposition and brand ambition to be a LIFE company. He is a staunch champion of Great Eastern’s Live Great Programme which helps customers live a healthy lifestyle and has been instrumental in spearheading the Company’s foray into the social media space. In addition, Mr Wei is committed to sustaining Great Eastern’s track record in building the most trusted and professional advisory capability, and maximising the revenue and operational synergies with its parent, OCBC Bank.

Among his varied experience in the industry, Mr Wei was the Executive Vice President and Group Chief Marketing Officer of American International Assurance Company Limited. He also held the position of Chief Executive Officer at AIG United Guaranty Insurance (Asia) Limited in Hong Kong. His previous experience in the insurance industry included working at ING Canada Inc. and Allstate Insurance Company of Canada where he held various positions including Chief Risk Officer. Aside from risk management, Mr Wei also led the development of strategic planning, customer segmentation and data analytics capabilities for the companies he worked in.

Mr Wei graduated with a Bachelor of Science (Hons) from the University of Toronto in 1991 where he completed a specialist programme in actuarial science. He is an associate of the Casualty Actuarial Society and a member of the American Academy of Actuaries.

MIMI HO

Mrs Mimi Ho was appointed to the Board of the Company on 1 January 2014. She was appointed a Director of GEL on 17 April 2013. She is the Principal and Director of Regulatory Professionals Pte Ltd, a Director of The Central Provident Fund Board, and a member of the Disciplinary Committee of Casino Regulatory Authority and the Finance Committee for Assisi Hospice. She was previously Executive Director with the Monetary Authority of Singapore ("MAS") from March 1998 to September 2008 in various capacities including capital markets supervision, financial markets development and Chief Representative for MAS in New York and London. Prior to that, she was the Chief Financial Officer and Appointed Actuary for Prudential Assurance Company (Singapore) from February 1994 to February 1998.

Mrs Ho holds a Bachelor in Mathematics and Master in Mathematical Statistics, both from Columbia University. She is a Fellow of the Society of Actuaries, USA and also a Financial Industry Certified Professional (FICP) for Compliance.

NORMAN IP

Mr Ip was appointed to the Board of the Company on 15 May 2012. He is a Director of GEH. Mr Ip is the Chairman of WBL Corporation Limited and Malaysia Smelting Corporation Berhad. He is also a Director of United Engineers Limited, AIMS AMP Capital Industrial REIT Management Limited and UE E&C Ltd, and a Board Member of the Building and Construction Authority. He was previously a Director of Australia Oriental Minerals NL, a company listed on the Australian Securities Exchange (until 22 June 2011). He retired as the President and Group CEO and Executive Director of The Straits Trading Company Limited group of companies on 31 October 2009.

Mr Ip graduated with a BSc (Econs) from the London School of Economics and Political Science. He is a Fellow of the Institute of Chartered Accountants in England and Wales and a Fellow of the Institute of Certified Public Accountants of Singapore.

QUAH WEE GHEE

Mr Quah was appointed to the Board of the Company on 1 January 2014. He was appointed a Director of GEL on 1 March 2012. Mr Quah is a Director of OCBC Bank, Singapore Exchange Ltd, EDBI Pte Ltd, Cypress Holding Pte Ltd, Bank of Singapore Limited and Singapore Labour Foundation. He is Chairman of SLF Strategic Advisers Pte Ltd and a Member of the Ministry of Health Holdings Pte Ltd's Investment Committee, Board of Trustees of Singapore University of Technology and Design, Government of Singapore Investment Corporation Pte Ltd's Investment Board and an Advisor of Wah Hin & Company Pte Ltd's Investment Committee. He was previously Managing Director and President of GIC Asset Management Pte Ltd (until 2011) and Advisor to the Government of Singapore Investment Corporation Pte Ltd's Executive Committee (until June 2013).

Mr Quah holds a Bachelor of Engineering (Civil Engineering) from the National University of Singapore, is a Chartered Financial Analyst, and Alumni Member of the Stanford Graduate Business School. In 2010, he was awarded the Institute of Banking and Finance Distinguished Financial Industry Certified Professionals title.