

GROUP DENTAL CLAIM FORM
CLAIM SUBMISSION PROCEDURES

Please read carefully before

1. The Great Eastern Life Assurance Company Limited (The Company) does **not admit liability** by the mere issue of this Form.
2. Please pay the dentist after your treatment and ask the dentist to complete Part II of the Claim Form.
3. Please submit the Claim Form and all claim documents (see below) within **30 days** from incurring the expenses.
4. Please submit only **original final itemised bills** (not summarized bills) and receipts. Photocopies of bills/receipts are **NOT** acceptable. Please keep details/copies for your own records as bills/receipts will not be returned.

DENTAL CODES

Consultation & Preventive	Code	Medication	Code
Oral Examination	A1100	Analgesics - oral only	M1000
Prophylaxis	A1200	Antibiotics - oral only	
Fluoride Treatment	A1300	Administration of Local Anaesthesia	
		Sedative dressing	M1100
Endodontics		Periodontics	
Pulp Capping	B1100	Root Planning Per Tooth	P1100
Root Canal Therapy (inclusive of temporary filling)		Root Planning Per Quadrant	P1200
Single Canal	B1200		
Two Canals	B1300		
Three Canals	B1400	Surgical Extractions	
Crown (excluding cost of precious alloy)		Surgical removal erupted tooth	S1000
Crown - Provisional Only	C1100	Surgical removal tooth roots	S1100
Crown - Metal Full	C1200	Surgical removal impacted tooth (Simple)	S1200
Crown - Porcelain Full	C1300	-soft tissue	
Crown - Porcelain bonded to metal crown	C1400	Surgical removal impacted tooth (Difficult)	S1300
Crown - Recementation	C1500	-completely bony	
		Surgical removal impacted tooth (Complicated)	S1400
		-completely bony with unusual surgical approach	
Dentures		Radiographs	
Acrylic Complete Upper	D1000	Periapical Film	X1000
Acrylic Complete Lower	D1100	Bite-Wing	X1100
Acrylic Immediate Upper	D1200	Occlusal File	X1200
Acrylic Immediate Lower	D1300	Orthopantograph	X1300
Acrylic Partial Denture (Including Base)			
-Per Tooth	D1500	Restorative (Filling only)	
Metal Partial Denture (Including Base)		Amalgam Restorations:-	
-Per Tooth	D1700	Amalgam - one surface	R1100
Diagnostic Plaster Cast	Q1000	Amalgam - two surfaces	R1200
		Amalgam - three & more surfaces	R1300
Extractions		Composite Restoration:-	
Anterior Tooth	E1000	Composite Resin - one surface	R2200
Posterior Tooth	E1100	Composite Resin - two surfaces	R2300
		Composite Resin - three & more surfaces	R2400
Preprosthetic Alveoloplasty		Retention Pins	R2500
Alveoloplasty	F1000		
Inlay/Onlay - Metal Composite			
Porcelain (Basic fee excluding precious alloy)			
One surface	I1600		
Two surfaces	I1700		
Three surfaces	I1800		

All claimants are to note that the benefits listed here are used as a reference guide for the dentist to complete the Claim Form. The precise terms and benefits are governed by the Master Policy issued to the Policyholder.

Important Note: Please note that, under the policy terms and condition, the policy may be void if any information provided in this claim form are made knowingly by you that it is materially false or misleading.

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GROUP DENTAL CLAIM FORM

PART I - STATEMENT BY POLICYHOLDER (EMPLOYER)

Name of Employer (Policyholder):

Employee Plan Type: *Please state to whom benefit payment should be made to: Employer Employee

Policy No:

Name of Employee (Insured Member):

NRIC/Passport No: Sex: Male Female

Name of Patient:

NRIC/Passport No: Relationship to Insured Member: Spouse Child Sex: Male Female

Email Address:

For Payments by GIRO: Please complete the Employee's Bank Account below.

Name of Bank	Branch of Bank	Bank Account Number	Account Holder's Name

Important Notes:

- a. Please fill in only the Employee's Bank Account as the Company will not allow crediting to any other bank account.
- b. The Company will not be held liable for any damages, costs, losses or expenses as a result of the claims proceed being credited into the Bank Account shown above.
- c. The Company will continue to credit all future/further claim benefits to the above Bank Account, unless otherwise notified by the Policyholder/Employee.
- d. Please note that GIRO payment applies to bank accounts in Singapore only.

Authorised Signatory & Date:	Name of Authorised Signatory :	Company's Stamp :

PART II - REPORT BY DENTIST

TO BE COMPLETED BY ATTENDING DENTIST	Examination & Treatment							
	List Tooth Order Using Chart System				Date Service Performed			Fee (\$)
	Tooth no or Ltr	Surface	Procedure Code	Please describe procedure (if not listed overleaf)	Day	Month	Year	
<p>Right Left</p> <p>Identify missing teeth with X</p> <p>Surface F facial L lingal O occlusal D distal M mesial</p>								
Total fee charged								

Dentist Declaration
I hereby certify that the service listed above have been performed on the abovementioned patient on the dates indicated.

Signature of Doctor/ Surgeon	Name, Address and Qualification of Doctor/ Surgeon
Date :	(to affix Doctor's Stamp)

PART III - DECLARATION BY PATIENT OR INSURED MEMBER (IF PATIENT IS A MINOR)

- a. I agree to the treatment and the fee charged.
- b. I certify that the above statements and answers are true and complete to the best of my knowledge and belief.
- c. I hereby authorise Great Eastern Life to disclose and/or to obtain from any Insurance Company any & all information with respect to this or any related claim.
- d. I hereby authorise any hospital, medical practitioner, clinic or any other person who has medically attended to or examined me or my eligible dependent to disclose to Great Eastern Life all medical records or information with respect to any illness or injury, medical history, consultations, prescription or treatment and copies of all hospital records.
- e. A photostat copy of this authorisation shall be considered as effective and valid as the original.
By providing the information set out above, I agree and consent to Great Eastern, its related corporations (collectively, the "Companies"), as well as their respective representatives and agents ("Representatives") collecting, using, disclosing and sharing amongst themselves my personal data, and disclosing such personal data to the Companies' authorised service providers and relevant third parties for purposes reasonably required by the Companies to evaluate, admit, process and/or settle my claims. These purposes are set out in Great Eastern's Privacy Statement, which is accessible at <https://www.greataeasternlife.com/sg/en/privacy-and-security-policy.html> and which I confirm I have read and understood.

Date : _____ Signature of Patient/Insured Member : _____