

**TOTAL PERMANENT DISABILITY BENEFIT - CLAIMANT'S STATEMENT
(DPS Policy or DPS and GEL Policy)**



Dear Claimant,

We are sorry to learn of your disability.

In order for us to process your claim, we require the following:

- 1) Claimant's Statement
- 2) Clinical Abstract Application Form
- 3) Doctor's Statement (refer Note I below).
- 4) All available Laboratory and Test Results.
- 5) A copy of the "Lasting Power of Attorney (LPA)" (refer to Note II below).

Once we have received all the above required documents, we will process your claim and inform you of the outcome as soon as possible.

If you need help, please call our Customer Service Hotline at **1800-248-2888** or email us at **LifePAClaims-SG@greatasteasternlife.com**

Note:

- I) The Doctor's Statement must be completed by your attending doctor and furnished at the expense of the claimant together with all available Laboratory and Test Results.
- II) If Life Assured has made a "Lasting Power of Attorney (LPA)" under the Mental Incapacity Act prior to his/her disability and is not certified by his/her doctor to be mentally incapacitated, a copy of "LPA" is required.
- III) Please continue to pay your premiums until we inform you that the claim is admitted.

Submission of Documents

Please submit all claim documents personally at our Customer Service Centre at the ground floor,

Great Eastern Centre, or through your Financial Representative or, by post to:

Claims Department
The Great Eastern Life Assurance Company Limited
1 Pickering Street
Great Eastern Centre #13-01
Singapore 048659

