

## TERMS & CONDITIONS AND IMPORTANT NOTES

### **GREAT Getaway Cover** **Master Policy Number: A0672711**

#### **Terms and Conditions for the activation of GREAT Getaway Cover via Singtel PVP Community ("Promotion")**

1. This Promotion is organised by Great Eastern General Insurance Limited ("GE") and supported by Singapore Telecommunications Limited ("Singtel").
2. GE is offering eligible PVP Community Members ("Eligible Customers"), a complimentary short-trip and simplified travel insurance plan ("GREAT Getaway Cover"), underwritten by GE.
3. This Promotion is available only to Eligible Customers who have received an email ("Email") or activation card ("Card") from Singtel and who have successfully activated the GREAT Getaway Cover via the registration link provided in the Email or Card ("Trip Activation"). The last day of Trip Activation is on 26 September 2019.
4. Policy coverage starts on the commencement date of travel as indicated on the Trip Activation page and shall last for five (5) consecutive days, after which the policy will terminate automatically with no further action required from you.
5. In agreeing to take up GREAT Getaway Cover, you agree and consent to GE, its related corporations (collectively the "Companies"), as well as their respective representatives, agents, the Companies' authorised service providers and relevant third parties collecting, using and/or disclosing Personal Data supplied by you during the Trip Activation, including your full name, NRIC, Date of Birth, mobile number and electronic mail ("Email") address (collectively "Personal Data") for the purposes reasonably required by the Companies to provide GREAT Getaway Cover and any such purposes as described in GE's Privacy Statement, until GE receives your written instruction to the contrary. Upon your written request, GE shall, without charge, cease to use your Personal Data for purposes other than those directly related to GREAT Getaway Cover. A copy of GE's Personal Data Protection Policy can be found at <https://www.greateasternlife.com/sg/en/privacy-and-security-policy.html> and you are deemed to have read the same.
6. Further, in agreeing to take up GREAT Getaway Cover, you agree and consent to the Companies to update you on other insurance products offered by the Companies. We will keep in touch with you through post, digital platforms (including social media), email, phone number-based messaging (examples include SMS/MMS, WhatsApp, WeChat) and voice calls. Your privacy is of utmost importance to us and you can withdraw your consent via GE's website at any time.
7. Any change in your consent, update in personal information affecting an insurance product and policy questions must be made directly to GE. You can write to GE's Data Protection Officer for any request to withdraw your consent to and/or correction of any Personal Data supplied to GE. The contact for GE's Data Protection Officer can be found at <https://www.greateasternlife.com/sg/en/privacy-and-security-policy.html>.

8. You accept that Singtel is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to:

- (i) your application for GREAT Getaway Cover; and/or
- (ii) GE's use, collection and disclosure of your Personal Data.

Notwithstanding the foregoing, Singtel remains responsible for your Personal Data in its own possession pursuant to its Personal Data Protection Policy and its compliance with applicable data protection laws.

9. Singtel does not make any evaluation or decision concerning GE's acceptance of your application to obtain the GREAT Getaway Cover and you understand that GE may reject your application hereunder, subject to its own Terms and Conditions, without any notifications.
10. Singtel is not in the insurance business and is not acting as an agent or broker for GE. Singtel, on behalf of itself and its officers, directors and employees, is not and will not promote, endorse, recommend, procure or advise on any insurance product or matter related thereto.
11. Singtel makes no representations or warranties of any kind whatsoever with regard to any insurance product offered by GE including as to your eligibility, the suitability or viability of any GE insurance product, or that the information provided to you by GE is complete, timely, reliable or free from errors or inaccuracies.
12. GREAT Getaway Cover is underwritten by GE and not Singtel. All matters concerning or affecting any GE insurance product including eligibility, enrolment, enforcement, and claims must be made directly to GE. If you have any questions in this regard, please contact GE's Customer Service Hotline at +65 6248 2888 (9am to 5.30pm, Monday to Friday) or email [gicare-sg@greateasterngeneral.com](mailto:gicare-sg@greateasterngeneral.com).
13. The Terms and Conditions of GREAT Getaway Cover are available at the registration link provided in the Email or Card for your reading and reference before and after the Trip Activation.
14. The terms and conditions of GREAT Getaway Cover shall be governed by the laws of Singapore and you agree to be bound by the exclusive jurisdiction of the courts of Singapore in relation to all disputes arising out of and in relation to the said plan.

#### **Important Notes about GREAT Getaway Cover**

1. This document provides product information and is not a contract of Insurance. Please refer to the policy documents for the precise terms and conditions of the insurance plan.
2. GREAT Getaway Cover is underwritten by Great Eastern General Insurance Limited, a wholly-owned subsidiary of Great Eastern Holdings Limited and a member of the OCBC Group.
3. You may wish to seek advice from a qualified adviser before making a commitment to activate this plan. If you choose not to seek advice from a qualified adviser, you should consider whether this plan is suitable for you.
4. Information correct as at 5 August 2019