

## TERMS & CONDITIONS AND IMPORTANT NOTES

### Active Care

**Master Policy Number: A0677066**

#### Terms and Conditions for the activation of Active Care ("Promotion")

Statement pursuant to Section 25(5) of the Insurance Act (Cap 142) (or any subsequent amendments thereof), you are to disclose in this proposal form, fully and faithfully, all the facts you know, or ought to know, which may affect the insurance cover you are applying for. Otherwise, you may receive nothing from the policy.

1. The promotion is organised by Great Eastern General Insurance Limited ("GE") and supported by ActiveSG.
2. GE is offering complimentary personal accident insurance plan ("Active Care") to ActiveSG members ("Promotion"), underwritten by GE.
3. The Promotion period is from 8 May 2020 to 8 June 2020, both dates inclusive ("Promotion Period"), on while stocks last basis.
4. This promotion is available only to ActiveSG members who have received an activation link from ActiveSG, and successfully activated the insurance plan via the activation link.
5. Policy coverage will start on the day of policy activation, and shall last for 365 consecutive days, after which the policy will terminate automatically with no further action required from you.
6. You have not made any claims for bodily injury or had been declined or accepted on special terms, under a similar personal accident insurance in the last 3 years.
7. You are a Singaporean or Permanent Resident ordinarily residing in Singapore.
8. By providing the information set out above, you agree and consent to Great Eastern and its related corporations (collectively, the "Companies"), as well as their respective representatives, agents, the Companies' authorised service providers and relevant third parties (the Companies and all the other foregoing parties, collectively, "Great Eastern Persons"), collecting, using and/or disclosing your personal data, for purposes reasonably required by the Companies to evaluate your proposal and to provide the products or services which you are applying for (including any policy renewals and policy upgrades, substitutions or replacements) and such other purposes as described in Great Eastern's Privacy Statement (collectively, the "Purposes") which is accessible from Great Eastern Singapore's website, which you confirm you have read and understood.
9. Where personal data of any person is disclosed by you, you confirm and represent that you have obtained the consent of the individual concerned, unless such consent is not required under relevant laws: (i) to collect such personal data; (ii) to the disclosure of such personal data to the Great Eastern Persons; and (iii) for the Great Eastern Persons' collection, use and/or disclosure of such personal data; for the Purposes.

10. Further, in agreeing to take up Active Care, you agree and consent to the Companies to update you on other insurance products offered by the Companies. We will keep in touch with you through post, digital platforms (including social media), email, phone number-based messaging (examples include SMS/MMS, WhatsApp, WeChat) and voice calls. Your privacy is of utmost importance to us and you can withdraw your consent via GE's website at any time.
11. Any change in your consent, update in personal information affecting an insurance product and policy questions must be made directly to GE. You can write to GE's Data Protection Officer for any request to withdraw your consent to and/or correction of any Personal Data supplied to GE. The contact for GE's Data Protection Officer can be found at <https://www.greateasternlife.com/sg/en/privacy-and-security-policy.html>.
12. You accept that ActiveSG is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to:
  - (i) your application for Active Care;
  - (ii) ActiveSG's disclosure of your Personal Data to GE pursuant to your request; and/or
  - (iii) GE's use, collection and disclosure of your Personal Data.

Notwithstanding the foregoing, ActiveSG remains responsible for your Personal Data in its own possession pursuant to its Personal Data Protection Policy and its compliance with applicable data protection laws.
13. ActiveSG does not make any evaluation or decision concerning GE's acceptance of your application to obtain Active Care and you understand that GE retains sole discretion in deciding whether to accept your application and that GE may reject your application hereunder, subject to its own Terms and Conditions, without any notifications.
14. ActiveSG is not in the insurance business and is not acting as an agent or broker for GE. ActiveSG, on behalf of itself and its officers, directors and employees, is not and will not promote, endorse, recommend, procure or advise on any insurance product or matter related thereto.
15. ActiveSG makes no representations or warranties of any kind whatsoever with regard to any insurance product offered by GE including as to your eligibility, the suitability or viability of any GE insurance product, or that the information provided to you by GE is complete, timely, reliable or free from errors or inaccuracies.
16. Active Care is underwritten by GE and not ActiveSG. All matters concerning or affecting any GE insurance product including eligibility, enrolment, enforcement, and claims must be made directly to GE. If you have any questions in this regard, please contact GE's Customer Service Hotline at 1800 248 2888 (9am to 5.30pm, Monday to Friday) or email [wecare-sg@greateasternlife.com](mailto:wecare-sg@greateasternlife.com).
17. The full terms and conditions of Active Care can be found on the ActiveSG mobile app.
18. The terms and conditions of Active Care shall be governed by the laws of Singapore and you agree to be bound by the exclusive jurisdiction of the courts of Singapore in relation to all disputes arising out of and in relation to the said plan.

### **Important Notes about Active Care**

1. This document provides product information and is not a contract of Insurance. Please refer to the policy documents for the precise terms and conditions of the insurance plan.
2. This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites ([www.gia.org.sg](http://www.gia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).
3. Active Care is underwritten by Great Eastern General Insurance Limited, a wholly-owned subsidiary of Great Eastern Holdings Limited and a member of the OCBC Group.
4. You may wish to seek advice from a qualified adviser before activating the product. If you choose not to seek advice from a qualified adviser, you should consider whether the product is suitable for you. If you decide that the policy is not suitable after activating the policy, you may terminate the policy in accordance with the free-look provision, if any, and the insurer may recover from you any expense incurred by the insurer in underwriting the policy.
5. Information correct as at 6 May 2020.