

## **Go GETGREAT with True Fitness & Samsung**

**As of 2 May 2019**

Terms and conditions for Great Eastern's "Go GETGREAT with True Fitness & Samsung" quest:

### Eligibility

1. The Great Eastern's "Go GETGREAT with True Fitness & Samsung" quest (the "Quest") is open to individuals ("Participants"; each a "Participant") who meet all the following criteria:
  - Currently residing in Singapore;
  - aged 18 years old and above at the point of registration of the Quest; and
  - current users of the Great Eastern's GETGREAT mobile app who have signed up for the in-app Quest during the valid Quest Registration Period (as defined below).
  - This is a group Quest. Each group ("Group") must comprise 2 individuals.
2. The Quest is an initiative by The Great Eastern Life Assurance Company Limited ("Great Eastern") to encourage Singapore residents to get together to adopt a more active lifestyle.
3. Participants with smartphones can sign up by downloading the GETGREAT mobile app from Google Play Store or Apple App Store. Participants who have successfully signed up for the Quest will have the option of tracking their steps through a compatible steps tracker, or using fitness apps with steps tracking function. No manual entry of steps is allowed and each Participant is capped to 25,000 steps per day. It is the responsibility of the participants to ensure that they sync their steps with the GETGREAT mobile app daily.
4. Once a Participant has signed up and set up his/her preferred steps tracking mode, he/she can start to accumulate steps. For the avoidance of doubt, winning the Quest is separate and distinct from the daily Quests in GETGREAT mobile app. The steps accumulated via the Quest will not count towards the earning of GETGREAT points.
5. Each Participant is required to provide all requested information accurately during the GETGREAT membership sign-up as any failure to provide such information accurately will disqualify the Participant from the Quest.
6. By participating in this Quest, all Participants shall be deemed to agree to abide by and be bound by these Terms and Conditions and any decisions made by Great Eastern concerning this Quest.

### How to Join in the Quest with Your Buddy

7. Each Group of 2 participants is to appoint a Group Leader to do an in-app Group Quest registration through creating a new group under the Quest. To successfully join the Quest, each completed Group must be successfully registered during the quest registration period, from 0000 hours on 2 May 2019 to 2359 hours on 31 May 2019 (the "Quest Registration Period"). A Group is defined as complete and successfully registered after the participant invited by the Group Leader has accepted the invite to be in the Group within the Quest Registration Period.
8. Each Participant can only take part in the Quest with one Group.
9. The Group Leader will be notified in-app as well as by email on 31<sup>st</sup> May 2019 to submit the group statement on the group's inspiration to GETGREAT in not more than 50 words.

### Duration and Conduct of the Quest

10. The duration of the Quest ("The Quest Period") shall commence from 0000 hours on 1 June 2019 and will end on 2359 hours on 30 June 2019 (Singapore Time).
9. Registered groups who complete five hundred thousand (500,000) steps within the Quest Period, and fill up the statement form with a write-up on the group's inspiration to GETGREAT in not more than 50 words, will stand to win Prizes under the Quest.
10. The statement form must be completed by the last day of the Quest, i.e. 30 June 2019, 2359 hours
11. On a Group basis, there will be one (1) Grand Prize Group winner in the Quest, four (4) consolation top prizes Group winners, two hundred (200) Group early bird incentive prizes and one hundred (100) top Groups prizes (the "**Prizes**", each a "**Prize**").
12. These are the Prizes:  
**One (1) Grand Prize** for the selected Winning Group  
**Four (4) other Consolation Top Prizes** for another four selected Groups  
**Two hundred (200) early bird prizes** for the first 200 groups who sign up  
**Top 100 Group prizes** for the top 100 groups that have clocked the most steps per the leaderboard at 30 June 2019 – 2359 hours.
13. Judging criteria for winners for Grand Prize and four (4) Consolation Top Prizes -
- Participants (per Group) to collectively complete five hundred thousand (500,000) steps during the Quest period
  - Participants (per Group) to submit their GETGREAT inspiration statement for the Group in not more than 50 words.
    - Mention of buddy motivating each other (50 points)
    - Mention of GETGREAT feature keeping them on track (40 points)
    - Mention of health goal (10 points)
14. Every Group that meets the criteria stands a chance to win the Grand Prize and the 4 Consolation Top Prizes.
15. Judges' decision is final, no further correspondence will be entertained
16. **Grand Prize: Top Team**  
 Winners of the Quest will receive a 4 Days/3 Nights Fitcation package at Amatara Wellness Resort in Phuket with return business class airfare originating out of Singapore, (inclusive of airport taxes), a pair of 12-month True Fitness membership (all-clubs access), and a pair of Samsung Gear Sport (Blue)
17. **Grand Prize - Fitcation Package:**  
 Return airfare on Silkair Business Class including travel insurance  
 3 Nights Accommodation at Amatara Wellness Resort Round including airport transfers at Phuket
- Full board, 3 healthy cuisine meals per day (a la carte) or set detox program menu
  - Individual wellness consultation (60 min)
  - Blood pressure check up
  - Departure consultation (30min)
  - Physical analysis (30 min)
  - 1 Thai Hammam Journey (105 min signature treatment) except 'Bespoke package'
  - Special C program treatments as listed in package; Treatments available: Detox, Spa Revive, Weight Management, Active, Yoga, Sleep Optimization and Bespoke (customised upon medical consultation)
18. **Grand Prize - Return Air Tickets:**

- a) The return air tickets are non-transferable, non-extendable, non-re routable, non-refundable, non-upgradable, non-FPP mileage accruable, and will be subject to seat availability on the flight.
- b) Travel under these tickets do not include excess baggage charges, and any other expenses. Winner(s) will pay for expenses incurred for visa fees. Once the tickets are issued, requests for any change will incur the standard re-issuance fees. Other terms and conditions apply.
- c) Great Eastern reserves the right to impose particular flight embargoes during periods of heavy demand as is commercially required from time to time, as solely determined by Great Eastern.
- d) All travel must be completed by Participants of a winning Group together by 31<sup>st</sup> December 2019 and no extension will be allowed. Any unutilised value or ticket shall be deemed null and void and cannot be refunded or re-utilised.

19. Winner(s) are responsible for ensuring that all travel papers required for travel to the destination are in good order, and are valid prior to and for the entire duration, of the travel period.

**20. Consolation Top Prizes**

For another 4 selected Groups, each group will receive 20,000 UPGREAT Points (worth \$200), and a pair of Samsung Gear Sport (Blue). UPGREAT Points will be credited to the UPGREAT account per the winner's GETGREAT email address.

**21. Early Bird Incentive: First 200 Groups to Join the Quest**

14-Day True Fitness Pass per buddy

**22. Top 100 Groups Based on Steps Clocked**

Each group to receive 5000 UPGREAT Points (per group) (worth \$50). UPGREAT Points will be credited to the UPGREAT account per the winner's GETGREAT email address.

23. Great Eastern may, in its sole and absolute discretion and without prior notice, replace, change or substitute any Prize with another of similar value.

24. The Prizes are provided on an "as is" and "as available" basis. Great Eastern does not warrant, represent or guarantee the usability or quality of the Prizes, or that the claims made by the manufacturers, distributors and/or service providers of the Prizes are accurate. To the fullest extent permitted by the law, Great Eastern disclaims all warranties (whether express or implied) including but not limited to warranties that the Prizes will meet the Prize winners' requirements, warranties of satisfactory quality, warranties of merchantability or fitness for a particular purpose. All warranty claims with regard to a Prize shall be directed to the applicable manufacturer/service provider and not to Great Eastern. Upon the issuance of a Prize to a Prize winner, neither Great Eastern nor its employees, directors, officers, agents or assignee shall be responsible or liable in any way to any person for any prizes that are tampered, damaged or not working properly.

25. The winners must remain as users of the GETGREAT mobile app at the point of collection of the Prize(s). Failure to do so will render the winner(s) disqualified from receiving the Prize(s).

26. Prizes are not exchangeable for cash, credits or otherwise.

27. Great Eastern reserves the right to select new winner(s) in the event that the winner(s) originally selected do not meet the terms and conditions of the Quest and eligibility criteria of the Quest.

#### Prize Redemption Procedure for the Winners

28. Great Eastern will notify the winners by email within fourteen (14) days from the judges' decision (the "**Notification Email**"). Great Eastern shall not be liable for late, lost, misdirected or unsuccessful efforts to contact and notify the prize winners.
29. The Prizes are to be collected by the winners in person with a print-out of the Notification Email and original NRIC at Great Eastern Centre, 1 Pickering Street, Singapore within two (2) months from the date of the Notification Email. Details of the collection instructions will be provided in the Notification Email.
30. Any Prizes not claimed within two (2) months from the date of the Notification Email may be forfeited, withdrawn or given to a reserve winner at the sole and absolute discretion of Great Eastern.

#### General

31. Great Eastern may vary these terms and conditions without notice, or discontinue or withdraw the Quest at any time without any notice or liability to any party.
32. Participants agree to abide by all the terms and conditions governing the use of the GETGREAT mobile app, which are expressly incorporated herein and can be found on the GETGREAT mobile app.
33. Participants with medical conditions or specific healthcare needs should consult with their doctor before engaging in any physical activity.
34. Participants should not engage in any physical activity or the Quest activities or events if they are not feeling well.
35. The output and the corresponding data of the GETGREAT app do not constitute medical advice and is not meant as a substitute for medical consultations or other professional services related to health.
36. Great Eastern shall not be responsible, under any theory of liability or indemnity, for any injuries sustained/casualty that arise directly and/or indirectly from participation in the Quest.
37. Great Eastern shall not be liable for/or in respect of any expenses, losses, costs, damages, liabilities or other consequences of whatsoever nature (collectively "**Losses**") suffered or incurred directly or indirectly by participants of the Quest howsoever caused or arising and without limiting the generality of the foregoing, whether by reason of/or on account of any act or omission whether negligent or otherwise on the part of Great Eastern or its servants or agents, even if Great Eastern or its agents or employees are advised of the possibility of such Losses.
38. Great Eastern reserves the right to investigate cases of suspected fraud and suspend a Participant's participation status and accumulation of 280,000 steps during the Quest Period.
39. Great Eastern reserves the right to disqualify and withdraw the participation of any person who is non-compliant to the terms and conditions of the Quest, in its sole discretion.
40. Participants agree and consent to being contacted by Great Eastern to obtain feedback about the Quest, the GETGREAT mobile app and/or physical activity tracking device used in the Quest.
41. Great Eastern's decision on all matters relating to the Quest is final and binding on all Participants. Great Eastern will not entertain any queries with regard to any Quest results, and will not be obliged to provide the reason(s) for its awarding decision to a Participant.

42. By participating in this Quest, each Participant agrees and consents to Great Eastern and the sponsor, True Fitness Pte Ltd, to collect, use, disclose and publish any particulars of the Participants (e.g. photographs, recordings or postings) taken or made during the Quest Period for publicity and/or advertising purposes across all media and platforms, whether now known or in the future invented, and whether in its original or edited format without any payment, fee or compensation whatsoever.
43. By participating in this Quest, each Participant agrees and consents to Great Eastern, its related corporations (collectively, the “**Companies**”), as well as their respective representatives, agents, the Companies’ authorized service providers and relevant third parties collecting, using and/or disclosing his personal data for purposes reasonably required by the Companies to administer the Quest (including but not limited to facilitating the redemption of the Prize).
44. The Quest and these terms and conditions shall be governed by and construed in accordance with the laws of Singapore. The Courts of Singapore shall have exclusive jurisdiction over any disputes arising from these terms and conditions, including the validity and enforceability thereof.
45. By participating in the Quest, Participants hereby agree to all the terms and conditions of participation in the Quest as set out herein, including all amendments, additions, replacements and modifications hereto as may from time to time be made by Great Eastern.

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